

IN THE MANCHESTER MAGISTRATES' COURT

CASE NO:

BETWEEN:

**THE CHIEF CONSTABLE
OF GREATER
MANCHESTER POLICE**

APPLICANT

AND

ASTORIA

RESPONDENT

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Astoria, 32-34 Flixton Road, Urmston, Manchester M41 5AW

Statement of Pc Karen Packer – Licensing Officer – Trafford District

1. I am PC 7116 Karen Packer of the Greater Manchester Police currently stationed at Stretford Police Station, Trafford.
2. Greater Manchester Police is a responsible authority, I act under a delegated authority representing Greater Manchester Police and am authorised to make an application under section 51 Licensing Act 2003 for a standard review of the premises licence in relation to Astoria, 32-34 Flixton Road, Urmston, Manchester. M41 5AW in my capacity as licensing Officer.
3. I have 24 years' service working on the Trafford district working in various roles during my career one of which was as an operational response officer where I became familiar with the issues caused by licenced premises on the district and the locations where demand was high.
4. As a response officer, one area of the district I found myself being directed to in the evenings midweek and the early hours of a weekend was to respond to fighting or large scale disturbances at a licenced premises named Chadwick's, 32-34 Flixton Road, Urmston,
5. On 18th March 2018 I was given the role of the licensing officer covering the district of Trafford. My role involves providing guidance and information to interested parties and ensuring compliance by the licence holders. I work with licenced premises to ensure they comply with the four licensing objectives.
6. The legislation provides a clear focus on the promotion of four statutory objectives which must be addressed when licensing functions are taking place. Each objective is of equal importance
 - The prevention of crime and disorder
 - Public Safety
 - The prevention of public nuisance
 - The protection of children from harm
7. The licensing legislation supports a number of key aims and purposes which are vitally important and should be principle aims for everyone involved in licencing work.

- Protecting the public and local residents from crime, anti-social behaviour and noise nuisance caused by irresponsible licenced premises
 - Giving the police and licensing authority the powers they need to effectively manage and police the night-time economy and take action against those premises that are causing problems
8. **On 22nd March 2019** I received a licensing application licence number PL000238 from the local authority for a transfer of a premises licence at the premises 32-34 Flixton Road, Urmston, from Midland Inns to Shaw Leisure Holdings Ltd with the proprietor being Mr William Shaw (William). The premises was described as a Bar & Restaurant

Licensable activities attached to the licence are as follows:

Live music - indoors - Sunday to Wednesday - 08.00 to 00.00
Thursday to Saturday - 08.00 to 01.00

Recorded music - indoors - Sunday to Wednesday - 08.00 to 00.00
Thursday to Saturday - 08.00 to 01.00

Dance - indoors - Sunday to Wednesday - 08.00 to 00.00
Thursday to Saturday - 08.00 to 01.00

Facilities - Music - Indoors - Sunday to Wednesday - 08.00 to 00.00
Thursday to Saturday - 08.00 to 01.00

Facilities - Dance - Indoors - Sunday to Wednesday - 08.00 to 00.00
Thursday to Saturday - 08.00 to 01.00

Alcohol - On The Premises - Sunday to Wednesday - 08.00 to 00.00
Thursday to Saturday - 08.00 to 01.00

Alcohol - Off The Premises - Sunday to Wednesday - 08.00 to 00.00
Thursday to Saturday - 08.00 to 01.00

Late night refreshments - Sunday to Wednesday - 23.00 to 00.30
Thursday to Saturday - 23.00 to 01.00

Opening Hours - Sunday to Wednesday - 08.00 to 00.30
Thursday to Saturday - 08.00 to 01.30

9. I hereby exhibit a copy of the premises licence and emails mentioned above as '**KP1**'.
10. Due to the known history of the premises on **25th March 2019**, I made contact with William the owner of the premises/director of the company to arrange a meeting to

establish how much he knew of the previous premises and the problems it had caused within the area. I also wanted to know how he intended to run the premises and what preventive measures he intended to put into place to prevent the disorder that had been occurring when the premises was Chadwick's. The PLH replied providing his contact number and was looking forward to speaking.

11. **On 7th June 2019** I received an e-mail from William stating all being well he was looking at being open for mid-July, he was conscious that we had not met up and would hope to do so before he was up and running. He stated he had started talking to security firms but would appreciate a meeting prior to making a decision. William queried if he needed to purchase a drugs box or if this was supplied by GMP. He described the premises as a building site but I was more than welcome to pop in for a chat.
12. **On 26th June 2019** I attended the premises and met with William. We discussed the history of the premises and the problems it had caused in the past. We discussed the current problems on Flixton Rd and the work I had been doing with licensed premises to reduce crime and disorder and to improve public safety, I explained that I wanted Trafford to be the place to visit with a good reputation for decent licenced premises.
13. I discussed the license for Chadwick's (the previous licenced premises); and the current conditions which I felt did not promote the licensing objectives. We talked about minor variations to the license and it was agreed I would email conditions with what I believed to be appropriate to the operation of the premises with consideration of William submitting a minor variation. He was advised that if he did not submit the variation and crime and disorder occurred I would consider taking the licensed premises to a standard review where I would be seeking to have the conditions imposed on the licence by the licensing committee. William asked for my advice in relation to door staff. I advised that I was unable to nominate a door company. It was agreed to use a different door team to those that already worked on Flixton Rd to reduce the possibility of one door team having the monopoly of the area.
14. **On 27th June 2019** I emailed William referring to the above conversation with an attachment of the conditions. I suggested he voluntarily included the conditions on his licence as a variation to assist with the reduction of crime and disorder within his premises and the immediate vicinity and to assist with public safety.
15. **On 5th August 2019** I emailed William asking how he was getting on with the refurbishment and when he was likely to open. I mentioned I had not seen any paperwork and queried if he had submitted anything. He replied stating they were

getting there and for me to attend the premises and have a look as it looked completely different.

16. William stated he had just spoken to licensing who were sending him the forms to add on some of the voluntary conditions. He stated those conditions would not be on his licence but he is imposing a discretionally over 21 age limit with a dress code to filter out the rif-raff. William confirmed they were opening on Saturday 10 August 2019 with a door team (Thorem Security). He confirmed he would be on the premises all week and I was welcome to call in for a chat.
17. **On 7th August 2019** I attended at the premises and spoke with William and his bar manager. I informed William I had still not received any paperwork and if he did not change the licence over to a new licensee by the time Saturday came, he would not be able to sell alcohol. William stated he had submitted the paperwork to the local authority the previous day. The local authority confirmed the paperwork had been received on the 4th August with a Designated Premises Supervisor change to Rachel Mylchreest. Rachel is the partner of William.
18. Whilst on this visit, again we talked about the history to the premises and suggested measures to prevent crime occurring. We talked about locking the disabled toilets to prevent drug dealing. William confirmed he was having 4 door staff, 2 at the front, 1 at the back and 1 roaming. He was not allowing under 21's years to enter and there was a strict dress code, with a challenge 25. He showed me the drinks list to show they are of an average price stating the price reflected the type of clientele he was trying to attract. He also confirmed the CCTV had been serviced and covered internally and externally together with all hotspots and clarified the back door would not be accessible to the public whilst the premises were in operation. He was to speak to the door company to suggest at least one of them wore a body camera.
19. William confirmed he had not submitted a variation with improved conditions, this was not because he was being awkward, he advised he would get round to it.
20. Once the premises opened there was an exchanged of emails between the police and William and on each occasion an incident occurred William was contacted to ensure he was aware of the incident to reflect on how it occurred and if anything could be learnt from to prevent it happening again.
21. Below are the exchanges of emails and conversations with copies of the email threads exhibited.

21st August 2019

22. William called to inform me he wanted to trial a bottomless brunch in the premises and he was just letting me know. I asked if he could send me the details via email of what he was proposing.

23. He confirmed he did not have a set date but when he did he will let me know so I could have a look over the wording. William confirmed it would operate between 12-5 on a weekend but tables would be limited to 90 minutes and drinks would be selected. The customer would order with their server who would create a ticket which would be sent to the bar, the bar staff will make the order. The server would collect and deliver to the table. It would not be a free for all with drinks constantly being topped up.

24. I hereby exhibit the email thread as 'KP2'.

16th September 2019 - Email from Karen Packer to William

25. Saturday night an incident occurred either inside your premises or at the point that a group were leaving. Door staff pushed the customers outside onto the street and closed your front doors leaving the group to fight amongst themselves.

26. One of your door staff is seen to walk out from the back of your premises and to the side of Get Chucked, peek at the group who had just left then sneak back round to the rear of your premises.

27. You are responsible for your customers and throwing them out onto the street, expecting the police to pick it up is not acceptable.

28. Can you please speak to your door team and explain that they take responsibility for what goes on not only inside but also outside if they are your customers.

29. I hereby exhibit the email thread as 'KP3'.

21st October 2019 - Email received from William

30. We had a minor incident Saturday night whereby a customer was ejected and then engaged in some shoving with one of the door team.

31. As I was next to the incident inside the premises I feel that all this could have been avoided were it not for the approach taken by one of the door team.

32. As such, we have decided to change the team as I am not completely comfortable

with them. This will come into effect at the start of November.

33. Furthermore, we had a visit Friday night from licensing. Myself and Rachel were in Altrincham at the time visiting her family but we did come back immediately however they had already left. I am told everything was fine but I just wanted to make sure that it was simply routine and if there were any issues would we be able to have a conversation about this?
34. I replied asking if this was the second door team he had employed since opening the premises or if he had just changed one of that team. I also advised the visit was routine, I had requested the licensing bus complete a visit; no issues had been reported back. I advised they would visit again over the next few weeks with Christmas coming up.
35. I hereby exhibit the email thread as 'KP4'.

21st October 2019

36. William phoned to tell me about an incident whereby two males had tried to gain entry using a police warrant card, he was asked to reserve the CCTV and I would collect it.
37. A follow up visit was made to the premises by me and my Sergeant to view the CCTV to establish if we could identify the two males. We were met by William and a male he introduced as his CCTV technician. William said unfortunately the CCTV hard drive had corrupted during recording and therefore no recording had taken place. He was unable to show me the footage. He assured me this is the first time he had tried to play the CCTV back since opening the premises so was not aware of the fault but his technician was going to replace the hard drive and it would be working by the end of that week.

16th November 2019 - Email received from William

38. I have just WhatsApp you the correlating CCTV footage from an incident last night with the local gypsy family - [REDACTED] They have been making threats that this is their street and they own it. One was refused entry last night for wearing his hi visibility work attire.
39. Unfortunately my door supervisor was then set upon by 5-6 of them and taken to hospital with very serious injuries. I have reported this morning and am now waiting for a resolution officer to contact me.
40. This is not the first time they have been in and caused trouble. When they return we

will simply call 999. We don't want them in.

41. Are you available this week to come and see us as I am worried that this could escalate? We have security but they're not there to just fight. I do believe that this issue now requires police intervention.
42. I hereby exhibit the email thread as 'KP5'.
43. On 18th November 2019 I followed the above up with a call. William was not happy that police did not patrol Urmston/Flixton on a Saturday night; he felt that they did not get the police support. I explained the incident grading system and that police do not have the resources to sit on Flixton Road. William stated he had been speaking to most of the managers on Flixton Road and they are to write to their MP.

22nd November 2019

44. Police patrols gave passing attention to the premises and made themselves known to the door staff and the licensee

28th November 2019 - Email received from William

45. William was thankful the patrols had visited the premises; his licence stated that he only needed two door staff but he always has at least three. This week he had three per night. Christmas eve and New Year's Eve he will be stepping up to either 4 or 5
46. William had submitted a temporary event for the Christmas period to close the premises at 3am and believed this would also give him an extra half hour drinking up time.
47. I hereby exhibit the email thread as 'KP6'.
48. During a phone call to discuss the temporary event I informed William due to the issues the premises were experiencing and the conflict on Flixton Road I would be submitting an objection to the temporary event for the late licence to the local authority. After a discussion it was agreed between William and the police the premises could have an extension till 2am on the dates requested with confirmation a minimum of 3 door staff would be on duty at all times.

Monday 30th December 2019

49. Rachel and William attended at Stretford Police Station on the request of myself to discuss the disorder being caused at Astoria.

50. The following day I emailed Rachel and William with the contents of that conversation and again addressed a variation with controlled conditions. William responded stating he will go through this and respond as soon as possible.

51. I hereby exhibit the email thread as 'KP7'.

2nd January 2020

52. I phoned William asking him how he felt New year's Eve went. William confirmed it went better. The door staff had been briefed re the clientele. Toilet checks had been done and drugs had been found. They had a radio link between the staff and search wands had been ordered. William had moved the smokers to the rear of the premises to prevent groups forming at the front door. The local taxi company had been contacted and they were to install a button for ease of access, they will form up outside. Water had been issued out by staff and accepted by some. The bar staff had been briefed not to serve drunks. William stated he and Rachel felt more in control

3rd January 2020 - Email from William

53. Sorry to keep emailing you but we are constantly thinking of things to improve the area one of which is the implementation of a pub watch along with the other bars.

54. Something we would like to raise is the positioning of a police car/van on a night. We are aware you have said you do not have the resources for this but do you know what the associated cost would be for this and then we can raise it with everyone else?

55. I responded by informing William the police would not be able to provide an officer paid for privately to patrol an area of licenced premises. The responsibility is for the licenced premises to manage the four licensing objectives of Crime and Disorder, Public Safety, Public Nuisance and Protect Children from harm. I confirmed the purpose of the Security Industry Authority is to assist venues to prevent crime and disorder and to ensure that people who are not welcome do not enter the premises. If the clientele, policies and procedures are followed and licensing conditions enforced it should be the case that crime and disorder is very minimal.

56. I hereby exhibit the email thread as exhibit 'KP8'.

12th January 2020 - Email received from police officers

57. Officers stated they had been unable to obtain the footage from the incidents in December. After several negative attempts officers attended at the premises and

spoke with William who stated he had been having problems with the CCTV and the recorder was defective leaving him unable to download, view or save the footage. The engineer will arrange a new hard drive. The officer advised William we will arrange for the police technical unit to attend and retrieve the footage. William responded "Hopefully it's not been replaced then"

58. The officer formed the opinion William did not wish to provide the footage as he didn't want to be involved in an argument between the travellers and the door company. The officer stated it was his bet by the time the police had obtained the recorder; it would either have been wiped or replaced.

59. I hereby exhibit the email thread as exhibit 'KP9'.

15th January 2020 - Email from Karen Packer to William and Rachel

60. I have received information from officers regarding the CCTV issues which related to the assault at your premises. We discussed your CCTV before Christmas regarding two males who reported to be officers trying to gain entry. Your CCTV was not working then and you assured me it would be repaired or replaced. The police now have to arrange for GMP technical engineers to attend to make attempts to recover the footage. We have discussed your licensing conditions prior to and since opening without any changes being made.

I advised I would be submitting a review of the premises Astoria to the local authority for consideration of a committee hearing.

61. I hereby exhibit the email thread as exhibit 'KP10'.

21st January 2020

62. Greater Manchester Police Technical services attended the premises to try and obtain the footage relating to the Christmas assaults. The Technician reported the DVR has an overwrite period of 14 days. The earliest footage stored was 8th January meaning the footage for the Christmas assaults had been lost.

11th July 2020

63. I was on duty working a licensing operation with Sergeant Young. The purpose of the operation was to visit licenced premises across the district to ensure Covid compliance and to discuss any issues they may have.

64. At approximately 22.30 hours we attended at Astoria where we spoke to William. On arrival we noted the queuing system outside with approximately 15/20 customers on the footpath. Inside William was serving behind the bar. Whilst

speaking to William I asked if those outside were likely to be allowed entry to which he said no they were full. I asked him to speak to his door staff and remove those queuing and send them away which he did. I also suggested closing the doors and only allowing those inside to remain, and refuse entry to others. William said he would do that. Whilst we were leaving the door staff appeared to be having issues with a group of males outside. William stated the males are there every week and cause him problems. I asked over the police radio for uniformed police patrols to attend the location should they be required.

65. The following day around lunchtime again I along with Sergeant Young attended Astoria where we spoke to William. We discussed how other premises were operating and how they were managing financially. We talked about how premises since Covid had noticed a financial increase during the day rather than opening late at night. We got talking about my own daughter who is 18 years and had just started visiting bars; He asked if I would allow my daughter to drink in his premises to which I replied No. I asked him if he had a child would he be comfortable allowing them to drink in his premises, he also said no. We talked about the disorder in the premises which was being run as a nightclub at weekends. Will stated his intentions were not to operate as a night club, he wanted it to be more of a restaurant/bar. We left William with various options/suggestions as to how he could look at improving his venue.

66. I hereby exhibit the statement of Sergeant Young as exhibit 'KP11'.

24th July 2020 - Email from Karen Packer to Rachel and William

67. As you will be aware since the opening of licenced premise post Covid, your premises continues to place a high demand on the emergency services with reports of fights occurring outside your premises.

68. The licensing objectives of Crime & Disorder and Public Safety are not being met.

69. We recently discussed possible options of how to reduce disorder but there does not appear to be any reduction in the incidents occurring.

70. Having tried to work with you since the opening of the premises, the police are now in a position where we have no option than to collate the evidence to submit to the local authority for consideration of a review hearing.

71. Please give me a call to discuss further when you are free.

72. I hereby exhibit the email thread as 'KP12'

24th July 2020 - Response from William

73. Apologies for the late reply. We were closed today whilst we undertook a deep clean and had contractors in sanitising the whole venue. I am free during the day tomorrow if that suits you?
74. I note that you reference trying to work with us since the opening of the premises. I would like it to be known that we have always been amenable and approachable in the sharing of information, expertise and advise when it comes to carrying out the licensing objectives. This being evidenced in the fact that since the reopening of the premises we have cut short our trading hours on a Friday and Saturday night, something that you and your inspector (?) thanked me for. Coupled with the shorter trading hours, upon your advice we did not permit any entry after 22:45 in order to alleviate a queue forming and people milling about on the street. This was explained to sergeant Hunt last week when he came to speak to us about two males who had caused a scene outside, both of which were not patrons of ours and had not and did not gain entry to our premises before or after their altercation. I believe one of these males was also on top of a vehicle but the officers present did not feel this warranted an arrest.
75. The real issue that I see is the large gatherings of people who for some reason enjoy standing around on the street generally making the place look unsightly. With this in mind myself and Rachel will be sitting down with our door team and drawing up a more robust dispersal policy which we will be shared with yourselves. If you have anything you may want to add to this then please send over and we will see what we can do.
76. As I said in our very first conversation, we will always be approachable to speak to and would much rather work with the police and licensing in respect of the objectives than against them. I appreciate that dispersal needs tightening up and this is now our main priority. However, not everyone on that street and seen on camera are customers of ours. There is a lot of anti-social behaviour that goes on up and down Flixton Road and just because we happen to be the last one open does not make it, always, our fault.
77. I hereby exhibit the email thread as exhibit 'KP13'.
78. In August 2020 I was unfortunate enough to catch the Coronavirus disease and was forced to work from home with limited operational equipment. During this time I was restricted from certain duties which caused difficulties from proceeding with the review of Astoria. I was deemed fit for operational duties in April 2021 but

remained working from home until very recently.

79. On 15th September 2021 I attended at Astoria and spoke to William Shaw, I asked to see the signing in book relating to the door staff. William showed me a book that should contain all door staff details. Recorded was only 4 numbers for each individual which William confirmed were part of the SIA badge numbers. I was unable to identify any door staff by the details recorded. William stated a member of staff from the Security Industry had called into the premises weeks prior to and requested that the full details of the door staff were recorded, William believed this was being complied with and could not explain why it was not.
80. **On 26th October 2021** I made contact with William over the phoned and advised him that I was now in a position to proceed with a review as it was evident that disorder was continuing. I advised him what my review would contain and described the issues that I felt needed addressing.
81. I advised William of the intelligence that GMP held on their system regarding the door staff, I also mentioned that police had received information that the DPS Rachel Mylchreest was no longer acting in that capacity for the premises. William confirmed she was and he would get Rachel to contact me. The following day I received a call from a female who confirmed she was Rachel Mylchreest. Rachel confirmed she remains the DPS at the premises but admitted she has a day job and is not normally on the premises at weekends. Rachel stated a female living on the premises of Astoria was completing her personal licence course and in time she would be taking over as the DPS, William further confirmed this.

Incidents

1. Monday 15th November 2021 - Damage to windows at Astoria
2. 3586 - Saturday 13th November 2021 - 3586 @ 23.18 hours
3. 0273 - Saturday 23rd October 2021 - 0273 @ 01.28 hours
4. 0188 - Sunday 19th September 2021 @ 00.46 hours
5. 000105 - Sunday 12th September 2021 @ 00.28 hours
6. 000483 - Thursday 9th September 2021 @ 04.17 hours
7. 003083 - Wednesday 21st July 2021 @ 22.24 hours
8. 004151 - Friday 14th August 2020 @ 23.33 hours
9. 0682039/20 - Friday 24th July 2020 @ 00.19 hours
10. 0662692/20 - Saturday 18th July @ 00.17 hours
11. 0640272/20 - Saturday 11th July 2020 @ 01.22 hours
12. 0129196/20 - Sunday 9th February 2020 @ 02.17 Hours
13. 0575134/19 - Saturday 28th December 2019 @ 02.18
14. 0574050/19 - Thursday 26th December @ 23.30 hours
15. 0512444/19 - Sunday 8th December @ 00.49 hours

- 16. 0441914/19 - Friday 15th November 2019 @ 23.00
- 17. 0417696/19 - Saturday 9th November 2019 @ 01.24 hours

82. I have provided a list of incidents recorded against Astoria that mainly relate to incidents of violence. Each incident has been thoroughly scrutinised to identify the link between the incident and the premises or directly outside and in the vicinity. Those directly outside have been witnessed by Trafford council CCTV that persons responsible have come from the entrance to the premises. I have provided a copy of those logs which have been edited to remove personal or sensitive information.

83. I hereby exhibit the incident log as exhibit '**KP14**'.

84. I also made notes after a number of the visits and hereby exhibit the notes as '**KP15**'.

CCTV

85. Over the past two months I have attended several times at Trafford Council CCTV Control room to view footage stored on their system relating to incidents outside Astoria. I have produced 5 recent incidents from Saturday 24th July to Saturday 13th November 2021 to show the scale of the disorder outside the premises. It should be noted the times of these incidents occur after Midnight on each occasion. I have provided footage of an incident dated 26th December 2019 which related to an incident at the rear of the premises where police attended. This does not show the incident but provides an overview to show the committee how the premises operates as a nightclub and continues to do so. These incidents have been compiled on a disc which will be produced to the committee for viewing and will be served on the premises.

Intelligence Recorded Against Astoria

86. **October 2021** - The licensee of Astoria Bar is being bullied and coerced in his role as a licensee. He has no control over his bar and people that run it on his behalf have complete control.

87. There are known drug dealers frequenting the establishment as well as known offenders who have been barred from most other places

88. **July 2021** - A security company named Securitite is run by local brothers. They provide security for the doors at Astoria which are licenced premises in Urmston. Fights occur every weekend inside Astoria but go unreported due to threats being made by the brothers. The brothers are dealing drugs from Astoria.

89. **June 2021** - There are drugs being openly used and dealt in The Chadwick Bar (Astoria), Flixton Rd. This is taking place in the main bar and toilets. Local drug dealers are being allowed to sell drugs in the bar by the bouncers especially a bouncer who runs the "door" and allows certain individuals to sell illegal substances.

Conclusion

90. It is evident this premises operates as a bar with a restaurant function on weekdays but on Friday, Saturday and Sunday the premises operates as a night club. It is on these days that incidents of crime and disorder occur.

91. From the evidence provided it is clear the door staff have not performed to a level which is expected. They have failed to monitor customers entering and leaving and there does not appear to be any structure as to who is allowed entry. Door staff have failed to act when incidents have occurred outside. They have failed to present themselves at egress stage to monitor the exit procedures.

92. On 16th November 2019 William raised concerns that the [REDACTED] were making threats and wanted to control the street, he stated they were responsible for the assault on his door staff. Only recently intelligence suggests the premises have been taken over by a group who are controlling the doors.

93. **Incident 4** - Relates to Fighting ongoing. One male hitting other people, male still outside Astoria. One male who was being beaten has got into a car saying they were coming back. Informant says the male who was hitting everyone is a male called [REDACTED] who runs the doors at Astoria.

94. Door staff are permitted to use reasonable force to eject individuals from a premises to control a situation. The CCTV footage does not show [REDACTED] who is wearing a white top wearing anything that would identify him as door security. From CCTV [REDACTED] can be seen assaulting members of the public.

95. In relation to the way the premises operated on New Year's Eve in 2019 William and Rachel confirmed by having regular toilet checks drugs were found, a radio link between door staff with search wands ordered, smokers moved away from the entrance, water had been issued and a full briefing of expectations with staff that the premises appeared to run smoothly with William and Rachel feeling like they had more control.

96. The premises have been approached and asked on several occasions to submit a variation to amend the conditions of the licence to comply with the licensing objectives which they have failed to do.
97. The role of a designated premises supervisor (DPS) is the person who has day to day responsibility of running the premises; they should also act as the primary contact for local government and the police. Rachel Mylchreest the DPS, has confirmed she holds down a full time job and is not on the premises particularly at weekends and when the disorder is taking place. The exhibited emails shared between myself and the premises suggest it is the premises owner/director who appears to be running the premises. Officers have confirmed when attending incidents of disorder neither the DPS nor the premises owner/director have been on site.
98. Greater Manchester Police would therefore request consideration is given by the committee to review the premises licence at Astoria 32-34 Flixton Road, and to consider implementing the following conditions on the licence, and in the meantime suspend the licence until confirmation is received that the conditions have been complied with to prevent further incidents of crime and serious disorder.

General Conditions

- Removal of the current door team "Securitite" to be replaced with a door security company who are members of the 'Approved Contractor Status Scheme 'ACS managed by the Security Industry Authority (SIA).
- Notify the police and relevant authorities of the details of the ACS approved contractor Status Company when appointed and any changes made in the future.
- No less than 6 door staff in operation on the premises each Friday, Saturday and Sunday and any day prior to a bank holiday, Christmas Eve, Boxing Day and New Year's Eve until 30 minutes after the terminal hour.
- Removal of the current Designated Premises Supervisor.
- A dress code to include no hoodies or caps to be worn inside the premises.
- The rear door leading to a delivery yard to be a fire exit only and not to be used for any other purpose.
- There to be no furniture or table and chairs to the front external area.

- No alcohol or refreshments can be consumed in any external area. For the purposes of off sales, alcoholic drinks and refreshments must be in a sealed container and consumed away from the premises.
- Polycarbonate vessels and plastic bottles only to be used on a Friday, Saturday and Sunday and any day prior to a bank holiday, Christmas Eve, Boxing Day and New Year's Eve and to be risk assessed at all other times
- No vertical drinking will be permitted. Customers must be seated to consume alcohol
- A personal licence holder will be on duty on the premises at all times from 18.00 hours on Friday, Saturday and Sunday and any day prior to a bank holiday, Christmas Eve, Boxing Day and New Year's Eve until 30 minutes after the terminal hour.
- A direct telephone number for the manager of the premises shall be available at all times to the public whilst the premises are in operation.
- The premises licence holder shall ensure that staff at the premises are trained in respect of licensing legislation, responsible retailing, refusal of service and challenge 25 as befits their particular roles.
- The premises licence holder shall maintain s dispersal policy dealing with matters pertaining to dispersal of customers from the premises. Door staff shall ensure customers do not congregate outside the premises whilst the premises are in operation. A copy of the policy shall be kept at the premises and produced for inspection at the request of police or authorised officers

Licensable Activity

- Licensable activities to cease at Midnight
- The premises to close at 00.30 hours
- There shall be no admittance or re-admittance to the premises after 22.45 hours.
- The premises to operate a strict no under 21's policy on a Friday,

Saturday and Sunday and any day prior to a bank holiday, Christmas Eve, Boxing Day and New Year's Eve and there shall be no under 21's on the premises from 21.00 hours until close of business except where licensable activities cease at 23.00 hours.

- A challenge 25 proof of age scheme shall be operated at the premises where only acceptable forms of identification are recognised photographic identification cards, such as a driving licence, passport or proof of age card with the PASS Hologram

Search Policy

- A search policy shall be in place and will include procedures for the confiscation of prohibited articles such as drugs and weapons. Searches will be conducted at the discretion of SIA registered door staff. Search policy to include random searching.

CCTV:

- The premises shall maintain a comprehensive CCTV system on the licensed premises.
- CCTV cameras cover internal and external areas of the Premises and all areas where customers have legitimate access (Excluding Toilets).
- One CCTV camera is specifically positioned to capture facial images of any persons entering the Premises at the main entrance and all other entrances where searches may be undertaken, the searches of patrons will be captured on the CCTV camera.
- All areas are sufficiently illuminated for the purposes of the recording of CCTV images.
- All CCTV recorded images have sufficient clarity/quality/definition to enable facial recognition to an evidential standard.
- CCTV images are retained in an unedited format for a period of 31 consecutive days.
- Any person left in charge of the Premises is trained in the use of any such CCTV equipment and is able to produce/download/burn CCTV images to an evidential standard.
- CCTV is maintained on a regular basis and kept in good working order at all times and images shall be produced to the Police or Authorised Licensing Officers (Trafford Council Licensing Service) immediately upon request.
- CCTV checked daily and a written record to be kept of such checks. If found not to be in good working order to notify the police and the Licensing Authority, and rectify the fault within 3 days.

- The CCTV system records images at all times that any member of the public is at or on the Premises. For the purpose of this condition a “member of the public” is defined as is any person other than the DPS, Premises Licence Holder, Spouse, Partner or Employee thereof.
- A TV monitor to be placed at the entrance relaying live images of all persons entering the Premises to the patrons.

Notices:

- Posters, no smaller than A4 size, are clearly and prominently displayed at the entrance and exit of the Premises stating that CCTV is in operation and that images are being captured for the purposes of crime prevention and public safety.
- Posters no smaller than A4 size clearly and prominently displayed stating that bag searches are undertaken.
- Posters no smaller than A4 size, clearly and prominently displayed stating Premises operate a zero tolerance policy to drugs

Drugs:

- If any individual is found to be in possession of a small amount of drugs for personal use following a search, the SIA registered supervisor conducting the search will advise the individual that the drugs in question will not be returned to them and that the drugs will be handed to the police for destruction.
- The drugs seizure will be captured on the CCTV, in accordance with the CCTV condition herein.
- Following this the date, time and name of the person who seized the drugs, together with the suspected type of drug, will be recorded in a ‘Drugs Book’ to be kept on the Premises and then secured within a safe on the Premises.
- Police Officers will attend on an agreed weekly or fortnightly basis to collect any drugs from the safe for destruction, and the Officers will sign the ‘Drugs Book’ to confirm the drugs have been removed from the Premises and handed to the Police.

Door Supervisors

- A minimum of 6 SIA licensed door supervisors shall be on duty from 19.00 hours at the premises on Friday, Saturday and Sunday and on any day prior to a bank holiday, Christmas Eve, Boxing Day, and New Year's Eve.
- At least 50% of the licensed door supervisors on duty at any time shall wear body worn cameras which must be in operation at all times.
- The premises licence holder shall risk assess the need for and the numbers of SIA licensed door supervisors required on any other night or at any other time.
- SIA licensed door supervisors to be in radio communication at all times with the premises management staff.
- Prior to any "designated sporting event" the premises licence holder shall ensure that a written risk assessment is undertaken assessing the need for and the numbers of SIA licensed door supervisors needed on the day of the event.
- At least 2 SIA licensed door supervisors shall be on duty at all times at the front of the premises from 19.00 hours with an additional 2 licensed door supervisors from 21.00 until 30 minutes after the last customer has left the premises.
- Search and ID checks to be conducted within view of the CCTV camera which will be positioned at the entrance when door supervisors are on duty.
- On departure two members of the door team to be responsible for departure of internal elements of the Premises and will undertake the departure in a controlled manner.
- The door supervisors to all be in radio communication with one another
- The door supervisors will encourage patrons to leave the area and encourage the use of taxi's and walking home to avoid groups congregating.
- The Premises Licence Holder shall ensure that a record of all SIA Door

Supervisors employed at the premises is kept and which includes the following details:

- a. Full name and date of birth
 - b. 16 digit SIA badge number
 - c. Dates and times employed
- This record, which may be electronic, shall be made available to the Police Licensing Team or Authorised Officers on request.
 - The premises will operate a search policy, including the use of search wands, from 21:00 on a Friday, Saturday and Sunday and any day prior to a bank holiday, Christmas Eve, Boxing Day and New Year's Eve, and/or at such times when SIA licensed door supervisors are on duty (except where licensable activities cease at 23.00 hours) which will be operated by SIA licensed door supervisors and monitored by the premises CCTV system.
 - All staff engaged outside the entrance to the premises, or supervising or controlling queues, shall wear high visibility yellow jackets or vests
 - An incident log shall be kept at the premises, and made available on request to an authorised officer of the Council or the Police. It must be completed within 24 hours of the incident and will record the following:
 - all crimes reported to the venue
 - all ejections of patrons
 - any complaints received concerning crime and disorder
 - any incidents of disorder
 - all seizures of drugs or offensive weapons
 - any faults in the CCTV system, searching equipment or scanning equipment
 - any visit by a relevant authority or emergency service
 - In the event that a serious assault is committed on the premises or in the immediate vicinity of the premises (or appears to have been so committed) the management will immediately ensure that:
 - The police (and, where appropriate, the Ambulance Service) are called without delay;
 - All measures that are reasonably practicable are taken to apprehend any suspects pending the arrival of the police;
 - The crime scene is preserved so as to enable a full forensic investigation to be carried out by the police; and
 - Such other measures are taken (as appropriate) to fully protect the

safety of all persons present on the premises

- The Premises Licence Holder/DPS shall invite the Police Licensing Team to meet once every quarter to discuss any issues (if any) pertaining to operation of the premises.

Public Safety

- The approved arrangements at the premises, including means of escape provisions, emergency warning equipment, the electrical installation and mechanical equipment, shall at all material times be maintained in good condition and full working order.
- The Premises Licence Holder shall operate a strict "no drugs" policy at the premises with notices advising customers of the policy clearly displayed at the entrance to the Premises.
- The premises holder shall have in place a clear and detailed dispersal policy for the premises which all door supervisors and staff will be trained so that they are aware and undertake the process whenever the premises are open to the public.

The Protection Of Children From Harm

- A Challenge 25 proof of age scheme shall be operated at the premises where the only acceptable forms of identification are recognised photographic identification cards, such as a driving licence, passport or proof of age card with the PASS Hologram
- A record shall be kept detailing all refused sales of alcohol. The record should include the date and time of the refused sale and the name of the member of staff who refused the sale. The record shall be available for inspection at the premises by the police or an authorised officer of the Council at all times whilst the premises are open.
- Any child under the age of 18 years must be accompanied by an adult/parent, with no child under the age of 16 allowed at the premises beyond 20.00 hours

Signed: PC 07116 Packer rank/pin/name)

Date/Time: - 6th December 2021

Licensing Act 2003

Premises Licence

PL000238



Part 1 – Premises Details

POSTAL ADDRESS OF PREMISES OR, IF NONE, ORDNANCE SURVEY MAP REFERENCE OR DESCRIPTION

Astoria Bar and Restaurant

32 - 34 Flixton Road, Urmston, Manchester, M41 5AN

Telephone : 0161 755 3917

WHERE THE LICENCE IS TIME LIMITED, THE DATES

LICENSABLE ACTIVITIES AUTHORISED BY THE LICENCE AND THE TIMES THE LICENCE AUTHORISES THE CARRYING OUT OF LICENSABLE ACTIVITIES

| | |
|------------------------------|---|
| Live Music - Indoors | Sunday to Wednesday - 08:00 to 00:00 Thursday to Saturday - 08:00 to 01:00 |
| Recorded Music - Indoors | Sunday to Wednesday - 08:00 to 00:00 Thursday to Saturday - 08:00 to 01:00 |
| Dance - Indoors | Sunday to Wednesday - 08:00 to 00:00 Thursday to Saturday - 08:00 to 01:00 |
| Facilities - Music - Indoors | Sunday to Wednesday - 08:00 to 00:00 Thursday to Saturday - 08:00 to 01:00 |
| Facilities - Dance - Indoors | Sunday to Wednesday - 08:00 to 00:00 Thursday to Saturday - 08:00 to 01:00 |
| Alcohol - On the premises | Sunday to Wednesday - 08:00 to 00:00 Thursday to Saturday - 08:00 to 01:00 |
| Alcohol - Off the premises | Sunday to Wednesday - 08:00 to 00:00 Thursday to Saturday - 08:00 to 01:00 |
| Late Night Refreshments- | Sunday to Wednesday - 23:00 to 00:30 |

Licensing Act 2003

Premises Licence

PL000238



LICENSABLE ACTIVITIES AUTHORISED BY THE LICENCE AND THE TIMES THE LICENCE AUTHORISES THE CARRYING OUT OF LICENSABLE ACTIVITIES

Indoors

Thursday to Saturday - 23:00 to 01:00

THE OPENING HOURS OF THE PREMISES

Sunday to Wednesday - 08:00 to 00:30

Thursday to Saturday - 08:00 to 01:30

WHERE THE LICENCE AUTHORISES SUPPLIES OF ALCOHOL, WHETHER THESE ARE ON AND/OR OFF SUPPLIES

The sale of alcohol for consumption ON & OFF the premises.

Part 2

NAME, (REGISTERED) ADDRESS, TELEPHONE NUMBER AND EMAIL (WHERE AVAILABLE) OF LICENCE HOLDER

Shaw Leisure Holding Ltd
The Boiler House, Holdworth Road, Halifax, HX3 6SN



REGISTERED NUMBER OF HOLDER, WHERE APPLICABLE (E.G. COMPANY NUMBER, CHARITY NUMBER)

11780437

NAME, ADDRESS AND TELEPHONE NUMBER OF DESIGNATED PREMISES SUPERVISOR WHERE THE PREMISES LICENCE AUTHORISES THE SUPPLY OF ALCOHOL

Miss Rachel Amanda Mylchreest



Telephone



PERSONAL LICENCE NUMBER AND ISSUING AUTHORITY OF PERSONAL LICENCE HELD BY DESIGNATED PREMISES SUPERVISOR WHERE THE PREMISES LICENCE AUTHORISES THE SUPPLY OF ALCOHOL

Licence No: PA071989

Issued by : Trafford

Licensing Act 2003

Premises Licence

PL000238



ANNEXES

These conditions should be read in conjunction with plan referenced PL0238-23032011
Annex 1 – Mandatory Conditions

MANDATORY CONDITIONS

1. No supply of alcohol may be made under the premises licence:

(a) At a time when there is no designated premises supervisor in respect of the premises,

or

(b) At a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended

2. Every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.

3. Where the premises licence includes a condition that at specified times one or more individuals must be at the premises to carry out a security activity, each such individual must be licensed by the Security Industry Authority.

ADDITIONAL MANDATORY CONDITIONS (28th May 2014)

4. A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.

5. For the purposes of the condition set out in paragraph 1:

(a) "duty" is to be construed in accordance with the Alcoholic Liquor Duties Act 1979

(b) "permitted price" is the price found by applying the formula

$$P = D + (D \times V)$$

Where

(i) P is the permitted price

(ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol

and

(iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol



- (c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence
- (i) the holder of the premises licence
 - (ii) the designated premises supervisor (if any) in respect of such a licence, or
 - (iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;
- (d) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and
- (e) "value added tax" means value added tax charged in accordance with the Value Added Tax Act 1994.
6. Where the permitted price given by Paragraph (b) of paragraph 2 would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.
7. (1) Sub-paragraph (2) applies where the permitted price given by Paragraph (b) of paragraph 2 on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax.
- (2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

ADDITIONAL MANDATORY CONDITIONS (1st October 2014)

8. (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises
- (2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purposes of encouraging the sale or supply of alcohol for consumption on the premises:
- (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to:
 - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
 - (ii) drink as much alcohol as possible (whether within a time limit or otherwise)



- (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective
 - (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective
 - (d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner
 - (e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability)
9. The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.
10. (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.
- (2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.
- (3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either:
- (a) a holographic mark
- or
- (b) an ultraviolet feature
11. The responsible person must ensure that:
- (a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures
 - (i) beer or cider: ½ pint

Licensing Act 2003

Premises Licence

PL000238



- (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
- (iii) still wine in a glass: 125 ml; and

- (b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and
- (c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available

Annex 2 – Conditions Consistent with the Operating Schedule

1. Any door supervisors employed at the discretion of the management of the premises shall be licensed by the Security Industry Authority (SIA) in accordance with the Private Security Industry Act 2001.
2. CCTV shall be installed and maintained at the premises. The number and location of the cameras to be agreed with the police from time to time.
3. Prominent, clear and legible notices shall be displayed at all exits requesting the public respect the needs of local residents and leave the premises and area quietly.
4. Music and associated sources (including DJ's and amplified voices) should generally not be audible inside noise sensitive properties at any time.

Annex 3 – Conditions Attached After a Hearing of the Licensing Committee

None

[Handwritten signature]

Signature of Authorised Officer

Licensing Act 2003

Premises Licence Summary

PL000238



POSTAL ADDRESS OF PREMISES OR, IF NONE, ORDNANCE SURVEY MAP REFERENCE OR DESCRIPTION

Astoria Bar and Restaurant

32 - 34 Flixton Road, Urmston, Manchester, M41 5AN
Telephone : 0161 755 3917

WHERE THE LICENCE IS TIME LIMITED, THE DATES

LICENSABLE ACTIVITIES AUTHORISED BY THE LICENCE AND THE TIMES THE LICENCE AUTHORISES THE CARRYING OUT OF LICENSABLE ACTIVITIES

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| Dance - Indoors | Sunday to Wednesday - 08:00 to 00:00 Thursday to Saturday - 08:00 to 01:00 |
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| Late Night Refreshments- Indoors | Sunday to Wednesday - 23:00 to 00:30 Thursday to Saturday - 23:00 to 01:00 |

Licensing Act 2003

Premises Licence Summary

PL000238



THE OPENING HOURS OF THE PREMISES

Sunday to Wednesday - 08:00 to 00:30
Thursday to Saturday - 08:00 to 01:30

WHERE THE LICENCE AUTHORIZES SUPPLIES OF ALCOHOL, WHETHER THESE ARE ON AND/OR OFF SUPPLIES

The sale of alcohol for consumption ON & OFF the premises.

NAME, (REGISTERED) ADDRESS, TELEPHONE NUMBER AND EMAIL (WHERE AVAILABLE) OF LICENCE HOLDER

Shaw Leisure Holding Ltd
The Boiler House, Holdworth Road, Halifax, HX3 6SN



REGISTERED NUMBER OF HOLDER, WHERE APPLICABLE (E.G. COMPANY NUMBER, CHARITY NUMBER)

11780437

NAME OF DESIGNATED PREMISES SUPERVISOR WHERE THE PREMISES LICENCE AUTHORIZES THE SUPPLY OF ALCOHOL

Miss Rachel Amanda Mylchreest

PERSONAL LICENCE NUMBER AND ISSUING AUTHORITY OF PERSONAL LICENCE HELD BY DESIGNATED PREMISES SUPERVISOR WHERE THE PREMISES LICENCE AUTHORIZES THE SUPPLY OF ALCOHOL

Licence No: PA071989

Issued by : Trafford

STATE WHETHER ACCESS TO THE PREMISES BY CHILDREN IS RESTRICTED OR PROHIBITED

No restrictions.

Signature of Authorised Officer



Karen Packer

From: Karen Packer
Sent: 27 June 2019 09:52
To: 'Will Shaw'
Subject: RE: Chadwick's, Urmston
Attachments: Chadwicks - Astoria.docx

Morning Will.

Referring to our conversation yesterday I have attached a list of conditions we would impose if we were taking your premises for a review.

Have a look at them and see what you are prepared to add as voluntary conditions to be followed up by you for a minor variation. You can do this when you submit your change of premises name / Licence holder details. If you have other conditions of your own, no problems adding them on.

One other thing I forgot to mention if it applies. If you have a disabled toilet, can it have a lock on it with a note that the key is behind the bar. This prevents groups going into the toilet to deal.

Give me call when you have an opening date and feel free to contact me at any time. If I am not on duty I will get back to you however my mobile has a voicemail if you wish to leave a message.

Many Thanks

Karen



PC 7116 Karen Packer
M Trafford District Licensing Officer
Stretford Police Station
External 0161 856 7745
GMP Mobile: 07393 468774
[mail.karen.packer@gmp.pnn.police.uk](mailto:karen.packer@gmp.pnn.police.uk)

Suspicious activity? Anyone with information is urged to contact the Anti Terrorist Hotline on 0800 789 321

① **From:** Will Shaw [mailto: [REDACTED]]
Sent: 07 June 2019 15:51
To: Karen Packer
Subject: Re: Chadwick's, Urmston

Afternoon Karen

Hope you're well?

All being well we are looking at being open for mid-July.

I'm conscious that we haven't met yet and would hope to do so before we are up and running.

I have started talking to security firms but would appreciate sitting down with you prior to making a decision.

I would also like a drug box. I don't know if I have to purchase this or if this is supplied by GMP?

The place is a building site at the moment but you're more than welcome to pop in and have a cup of tea and a chat.

Regards

Will

Sent from my iPhone

On 25 Mar 2019, at 09:01, Karen.Packer@gmp.police.uk wrote:

Good Morning,

I have received the application to transfer the premises licence.

Can you please provide me with a contact so I can discuss the future of Chadwick and what the proposals are.

Many Thanks

Karen

<image001.png>

PC 7116 Karen Packer
M Trafford District Licensing Officer
Stretford Police Station
External 0161 856 7745
GMP Mobile: 07393 468774
Email.karen.packer@gmp.pnn.police.uk

Suspicious activity? Anyone with information is urged to contact the Anti Terrorist Hotline on 0800 789 321

To contact the police in an emergency call 999 or to contact Greater Manchester Police for a less urgent matter call 101.

For the latest news and information about your Neighbourhood Policing Team visit www.gmp.police.uk. You can also follow us on Twitter: www.twitter.com/gmpolice or find us on Facebook: www.facebook.com/GtrManchesterPolice , Flickr: www.flickr.com/gmpolice1 or YouTube: www.youtube.com/gmpolice

You can find your local policing team on social media at www.gmp.police.uk/socialmedia. Download our smartphone app from the App Store or Google Play www.gmp.police.uk/apps

GENERAL

- All bar and front of house staff to wear recognizable premises related clothing (uniform) when licensable activities are conducted
- On Fridays and Saturdays there shall be no admission or re-admission to the premises in the last hour of trade;
- An incident book, or record, will be kept and maintained at the premises. Each entry made shall carry the day, date and time that each report was made and pages shall carry consequential numbering.
- The incident book to be retained at the premises and made available to the officer upon request.
- Name and contact details (mobile phone) of SIA registered door staff or manager making entries to be included;
- The incident book shall record the following: Details of any crime and disorder, ejections, violence, drug or weapon seizures to feature.
- Refusal log to be retained at the premises and records to be made available to officers upon requests.
- An age challenge scheme for use when alcohol sales are involved (Challenge 25) shall be in use at all times licensable activities are undertaken. The only acceptable forms of identification are recognised photographic identification cards, such as a driving licence, passport or proof of age card with the PASS Hologram
- Toilet checks, after 8pm, on Fridays and Saturdays, will be conducted no less than once per hour, at irregular intervals, to deter patrons from illegal activity.
- A register of toilet checks will be kept at the premises throughout the trading period;
- No open drinks or containers are permitted to be brought outside the premises. (For off sales, sealed container are still permitted – If you have off sales);
- Clear notices to be display asking customers to respect the neighbours/ advising customers on good conduct and behaviour expectations.
- The premises licence holder shall ensure that staff at the premises are trained in respect of licensing legislation, responsible retailing, refusal of service and challenge 25 as befits their particular roles at the premises.
- All bar and front of house staff to wear recognisable premises related clothing (Uniform) when licensable activities are taking place.

SECURITY

- A minimum of 2 SIA licensed door supervisors shall be employed from 8pm on Friday and Saturday nights, on Sundays before bank holidays, on Christmas Eve, Boxing Day, and New Year's Eve and risk assess the need for the numbers of SIA licenced door supervisors at all other times:
- At least one of the licensed door supervisors on duty at any time shall wear body worn cameras which will be maintained in good working order
- SIA registered door staff to be linked via radio (link to also include management);
- All staff engaged outside the entrance to the premises, or supervising or controlling queues, shall wear high visibility yellow jackets or vests.

- The Premises Licence Holder shall ensure that a record of all SIA Door Supervisors employed at the premises is kept and which includes the following details:
 - a. Full name and date of birth
 - b. 16 digit SIA badge number
 - c. Dates and times employed
- This record, which may be electronic, shall be made available to the Manchester Police Licensing Team or Authorised Officers on request.
- The premises will operate a search policy, including the use of search wands when SIA licensed door supervisors are on duty.

SEARCHES

- A search policy shall be in place and will include procedures for the confiscation of prohibited articles such as drugs and weapons. Searches will be conducted at the discretion of SIA registered door staff. Search policy to include random searching, weapon detection, drug awareness etc
- Search and ID checks to be conducted within view of the CCTV camera which will be positioned at the entrance when door supervisors are on duty.
- Suitable notices explaining protocols and procedures (to include the searches throughout etc.)
- Posters no smaller than A4 size clearly and prominently displayed stating that bag searches are undertaken.

CCTV

- The premises shall maintain a comprehensive CCTV system on the licensed premises.
- CCTV cameras cover internal and external areas of the premises and all areas where customers have legitimate access (Excluding Toilets).
- One CCTV camera is specifically positioned to capture facial images of any persons entering the premises at the main entrance and all other entrances where searches may be undertaken, the searches of patrons will be captured on the CCTV camera.
- All areas are sufficiently illuminated for the purposes of the recording of CCTV images.
- All CCTV recorded images have sufficient clarity/quality/definition to enable facial recognition to an evidential standard.
- CCTV images are retained in an unedited format for a period of 31 consecutive days.
- Any person left in charge of the premises is trained in the use of any such CCTV equipment and is able to produce/download/burn CCTV images to an evidential standard.
- CCTV is maintained on a regular basis and kept in good working order at all times and images shall be produced to the Police or Authorised Licensing Officers (Trafford Council Licensing Service) immediately upon request.
- The CCTV system records images at all times that any member of the public is at or on the premises. For the purpose of this condition a "member of the public" is defined as is any person other than the DPS, Premises Licence Holder, Spouse, Partner or Employee thereof.

- Posters, no smaller than A4 size, are clearly and prominently displayed at the entrance and exit of the Premises stating that CCTV is in operation and that images are being captured for the purposes of crime prevention and public safety

DRUGS

The premise shall operate a strict "No Drugs Policy" including a Drug Safe scheme. The Drug Safe procedure will involve a dedicated log of illegal substances placed in the safe by staff. It will record details of where the substance was discovered (or from whom it was recovered) date and time as well as details of the person seizing the substance(s). If the person making the entry in the log is different to the person seizing the substance(s) their details shall also be included in the log entry.

Posters no smaller than A4 size, clearly and prominently displayed stating Premises operate a zero tolerance policy to drugs

DISPERSAL POLICY

A dispersal policy shall be in place. Such policy to include evictions and confirmation of no re-entry following ejection, non-congregation outside front of premises which all door supervisors and staff will be trained so that they are aware and undertake the process whenever the premises are open to the public.

Karen Packer

From: Will Shaw <[REDACTED]>
Sent: 05 August 2019 11:48
To: Karen Packer
Subject: Re: Chadwick's, Urmston

Morning Karen

We're getting there. Come in and have a look , it's completely different.

I have have just spoken to licensing and they are sending me the forms to add on some of the voluntary conditions.

This will not be on my license but we are imposing a discretionary over 21 age limit. There will also be a dress code to filter the rif-Raf.

We are opening this Saturday. I have employed a door team. Thorem Security. They are coming in this evening. Would you need me to send their details to you?

in all week if you want to pop in and have a look/chat

Speak soon

Will

Sent from my iPhone

On 5 Aug 2019, at 10:33, Karen.Packer@gmp.police.uk wrote:

Morning Will,

How are you getting on with the refurb – when are you likely to be opening.

I have not seen any paperwork to date, have you not submitted it yet.

Many Thanks

Karen

<image001.png>

PC 7116 Karen Packer
M Trafford District Licensing Officer
Stretford Police Station
External 0161 856 7745
GMP Mobile: 07393 468774
Email.karen.packer@gmp.pnn.police.uk

Suspicious activity? Anyone with information is urged to contact the Anti Terrorist Hotline on 0800 789 321

Karen Packer

From: William Shaw <[REDACTED]>
Sent: 21 August 2019 15:53
To: Karen Packer
Subject: bottomless brunch examples

Afternoon Karen

please see the below links to some of the bottomless brunches that are currently on offer in Manchester.

we do not have a set date for ours yet but when we do I will let you know and you can have a look over the wording

for clarity, it will be on offer between 12-5 on a weekend but tables will be limited to 90 mins each. drinks will be selected; current thought is that they will be Prosecco, Amstel, mimosa and one of our house cocktails (pre made so can control strength and cost)

service will be managed whereby the customer will order with their server who will then create a ticket that will be sent to the bar, bar will make the order, server will collect and deliver to table. It will not be as free for all and drinks constantly being topped up.

examples;

<https://arcinspirations.com/manahatta-deansgate/news-and-events/bottomless-brunch>

<https://menagerierestaurant.co.uk/our-menus/restaurant/#bottomless-brunch>

<https://blackdogballroom.co.uk/wp-content/uploads/2019/08/bd-brunch-mar2019-a4.pdf>

regards

Will

Karen Packer

From: Karen Packer
Sent: 16 September 2019 13:41
To: 'William Shaw'
Subject: Saturday 14th September

Good Afternoon Will, Hope you are well

The following has been brought to my attention.

Saturday night an incident occurred either inside your premises or at the point that a group were leaving. Door staff pushed the customers outside onto the street and closed your front doors leaving the group to fight amongst themselves.

One of your door staff is seen to walk out from the back of your premises and to the side of Get Chucked, peek at the group who had just left then sneak back round to the rear of your premises.

You are responsible for your customers and throwing them out onto the street expecting the police to pick it up is not acceptable.

Can you please speak to your door team and explain that they take responsibility for what goes on not only inside but also outside if they are your customers.

Regards

Karen

PC 7116 Karen Packer
M Trafford District Licensing Officer
Stretford Police Station
External: 0161 856 7745
Mobile: 07393 468774
[mail.karen.packer@gmp.pnn.police.uk](mailto:karen.packer@gmp.pnn.police.uk)

Trafford Div PC Federation Rep
Fed Email: Karen.packer@polfed.org
Fed Mobile: 07970 826892

Suspicious activity? Anyone with information is urged to contact the Anti Terrorist Hotline on 0800 789 321

Karen Packer

From: William Shaw [REDACTED]
Sent: 22 October 2019 08:36
To: Karen Packer
Subject: Re: Change of security

Morning Karen

No it's the same team we have had since opening we just changed the problem doorman however now we are moving completely away from them as per yesterday's email.

Glad there were no issues reporting back and will endeavour to maintain that.


Are you free for a call this morning as there is something else I wish to discuss

Thanks

|||

Sent from my iPhone

- > On 22 Oct 2019, at 08:11, "Karen.Packer@gmp.police.uk" <Karen.Packer@gmp.police.uk> wrote:
- >
- > Morning Will,
- >
- > Hope your well
- >
- > Is this the second door team you've had or did you just change one of the door team from the incident a couple of weeks ago.
- >
- > Fridays visit was routine. I was given a licensing bus so gave them a few premises to have a look at yours being one. They have not reported back any issues.
- >
- > Over the next few weeks you will probably get them again as Flixton Road is looked at closely especially around Christmas time
- >
- > Regards
- >
- > Karen
- >
- > PC 7116 Karen Packer
- > M Trafford District Licensing Officer
- > Stretford Police Station
- > External: 0161 856 7745
- > Mobile: 07393 468774
- > Email.karen.packer@gmp.pnn.police.uk
- >
- > Trafford Div PC Federation Rep
- > Fed Email: Karen.packer@polfed.org
- > Fed Mobile: 07970 826892
- > Suspicious activity? Anyone with information is urged to contact the Anti Terrorist Hotline on 0800 789 321
- >
- >

>
>
> -----Original Message-----
> From: William Shaw [mailto:
> Sent: 21 October 2019 13:25
> To: Karen Packer
> Subject: Change of security

>
> Good Morning Karen
>
> Hope you're well?

>
> We had a minor incident Saturday night whereby a customer was ejected and then engaged in some shoving with one of the door team.

>
> As I was next to the incident inside the premises I feel that all this could have been avoided were it not for the approach taken by one of the door team.

>
> As such, we have decided to change the team as I am not completely comfortable with them. This will come into affect at the start of November.

>
> Furthermore , we had a visit Friday night from licensing. Myself and Rachel were In Altringham at the time visiting her family but we did come back immediately however they had already left. I am told everything was fine but I just wanted to make sure that It was simply routine and if there were any issues would we be able to have a conversation about this?

>
> Kind Regards
>
> William Shaw
> Astoria Bar and Restaurant

>
> Sent from my iPhone
> You can access many of our services online at www.gmp.police.uk.

>
> For emergencies only call 999, or 101 if it's a less urgent matter.

>
> You can also connect with us on:

- > Facebook: www.facebook.com/GtrManchesterPolice
- > Twitter: www.twitter.com/gmpolice
- > Instagram: www.instagram.com/gtrmanchesterpolic
- > Flickr: www.flickr.com/gmpolice1
- > YouTube: www.youtube.com/gmpolice
- > Pinterest: www.pinterest.co.uk/gmpolice

>
> To find out what is happening in your area, visit www.gmp.police.uk/a/your-area where you will be able to follow local social media accounts.

>
>
> DISCLAIMER: This message and any attachment may contain information which is confidential or privileged. It is intended for the addressee(s) only. If you have received this message in error, notify the sender and delete it and any attachments without retaining a copy.

>
> Unauthorised use or disclosure of the contact may be unlawful. Any opinions expressed may not be official policy.

Karen Packer

From: William Shaw [Redacted]
Sent: 16 November 2019 12:51
To: Karen Packer
Subject: LOG NUMBER 1613

Follow Up Flag: Follow up
Flag Status: Completed

Afternoon Karen

I have just whatsapped you the correlating cctv footage from an incident last night with the local gypsy family - burtons.

They have been making threats that this is their street and they own it.

One was refused entry last night for wearing his hi visibility work attire.

Unfortunately my door supervisor was then set up on by 5-6 of them and taken to hospital with very serious injuries.

I have reported this this morning and am now waiting for a resolution officer to contact me.

This is not the first time they have been in and caused trouble. When they return we will simply call 999. We don't want them in.

Are you available this week to come and see us as I am worried that this could escalate. We have security but they're not there to just fight. I do believe that this issue now requires police intervention

Kind Regards

William Shaw
[Redacted Signature]

Sent from my iPhone

Karen Packer

From: William Shaw [REDACTED]
Sent: 28 November 2019 10:26
To: Karen Packer
Subject: Re: Astoria

Morning Karen

Yes, I was thankful that you sent them down. I actually meant to call you and say this but never got round to it. Sorry!

Our license says that we require 2 but I always have 3 at least. This week for instance I have 3 per night on. However Xmas Eve, Boxing Day and New Year's Eve we will be stepping this up to 4-5.

I asked for 2am but assumed I would have a 30 minute dispersal time to alleviate congratulation on the street. Whatever you think best in this instance we will work with. We currently cut off admission at 12.30 so was going to stick with this anyway and only serve those that are already in the premises

Kind Regards

Will

Sent from my iPhone

> On 28 Nov 2019, at 10:15, "Karen.Packer@gmp.police.uk" <Karen.Packer@gmp.police.uk> wrote:

Karen Packer

From: William Shaw [REDACTED]
Sent: 28 November 2019 12:51
To: Karen Packer; Licensing; stacey.hilton@trafford.gov.uk
Cc: Rachel Mylchreest; Luke Martin
Subject: Amendment to Temporary event notices over Christmas period 2019

Good Afternoon

On reflection the management of Astoria Bar and Restaurant would like to amend the temporary event notices for the upcoming Christmas period. For clarity these will be ;

25th December
27th December
1st January

Our original notice was to extend to 03:00 on all of the dates above

...e would now like to amend to 02:00 on all dates concerned.

Furthermore we will ensure that a minimum of 3 door staff will be present on all of these events.

Kind Regards

William Shaw
Astoria Bar and Restaurant
[REDACTED]

Sent from my iPhone



Karen Packer

From: Karen Packer
Sent: 31 December 2019 08:16
To: [REDACTED] 'William Shaw'
Cc: Christopher Sutcliffe; Jonathan Ezard
Subject: Astoria
Attachments: Chadwicks - Astoria.docx

Good Morning Rachel, Will.

I have copied in the district Inspector and Sergeant

I refer to our meeting at Stretford police station dated 30th December 2019 at 12.30 hrs and would just like to confirm the details of that meeting. I went through the incidents the police have recorded against your premises Astoria, Flixton Road. I talked about how the demand on the emergency services and the number of victims and level of assaults coming from your premises is at an unacceptable level and needs immediate improvements, we also discussed the following;

- Crime and Disorder is of an unacceptable level
 - Police are unable to prosecute without the support of the victims – including the staff you employ
 - As the licensee you should be reporting incidents of crime or encourage your staff to do the same
 - All staff should be debriefed prior to commencing their duties so they know what is expected of you as the licensee.
 - Reports of you allowing those who have previously caused a disturbance to re-enter and cause a further disturbance
 - Domestic issues having an impact on you as a Licensee
 - Facebook posts criticising the behaviour of the staff towards the customers.
 - A dispersal policy – How do you filter out rather than request everyone to leave at the same time
 - Controlling those who hang around outside to cause trouble – moving them on
 - Serving alcohol to those that are already highly intoxicated. It is an offence to serve someone who is drunk.
 - Pot collectors being your eyes and ears. Brief them to look and listen and share with you their findings. They are your good source of intelligence
 - As a licensee you should be present in the premises at least until the issues are resolved. Stand back and watch what is happening then act upon it. You can't see what's going on in your premises if your serving behind the bar.
-
- New Year – You confirmed you would have 8 door staff on duty
 - Wristbands would be sold at the door to control numbers entering
 - A dress code would be implemented.
 - Door staff would be briefed
 - A dispersal policy would be implemented to control customers leaving
 - Those that appear to be intoxicated would be offered water and refused alcohol.
 - Those that had previously been removed for causing disorder would not be allowed to enter.
 - Contacting the police should you experience disorder at the premises.

I also note the press release in the Manchester Evening news from your door staff who have been assaulted. The release states ***“the door staff recognised the offenders known previously for causing trouble in the area, they always come in a big group and think they own the bar and do whatever they want “that’s how it works”. The manager intervened and let the men enter in an attempt to calm the situation”.***

We discussed this during our meeting. It was confirmed those responsible for the disorder over the Christmas period are those who were responsible for the disorder back in November. As a licensee you have a right to refuse anyone

entry. Part of the licensing objectives are prevention of crime and disorder and public safety. Allowing those who continually cause disorder to frequent your premises is not addressing the licensing objectives.

I have spoken to the officers who are dealing with an assault on one of your door staff.

The officer has informed me you are unable to provide the details of the door staff who was assaulted in November as you do not keep a log of their details.

I find this hard to believe. Surely you record all staff that are on duty on each occasion they work, in particular door staff, do you not record the details of each individual member on each occasion they work?, how do you confirm they are registered Sia if they are not being checked?, how do you know who you are paying?. When it comes to identifying your staff for the purposes of an investigation how do you do that? You should know your staff or at least know their full details.

Every member of staff who works should be signed in with their full details recorded. Is this not being done.

On 27th June 2019 I sent you a list of conditions for you to consider attaching to your licence and which is good practice for a successfully run business. On this list it referred to recording details of door staff and also included a dispersal policy which we again talked about yesterday. You chose not to implement any of these conditions and did not submit a variation to improve conditions.

I have attached these conditions again for your attention and consideration of issuing a minor variation and implementing these conditions to improve the licensing objectives of Crime and Disorder, Public Nuisance and Public Safety with immediate effect.

Part of my review process should this be the next step, will be addressing all the above.

Should you wish to discuss further then please do not hesitate to get in contact.

Regards

Karen

PC 7116 Karen Packer
M Trafford District Licensing Officer
Stretford Police Station
External: 0161 856 7745
Mobile: 07393 468774
Email.karen.packer@gmp.pnn.police.uk

Trafford Div PC Federation Rep
Fed Email: Karen.packer@polfed.org
Fed Mobile: 07970 826892

Suspicious activity? Anyone with information is urged to contact the Anti Terrorist Hotline on 0800 789 321



Karen Packer

From: William Shaw [REDACTED]
Sent: 31 December 2019 11:03
To: Karen Packer
Cc: [REDACTED]; Christopher Sutcliffe; Jonathan Ezard; Rachel Mylchreest
Subject: Re: Astoria

Morning Karen

Have copied in Rachel - her email address is [REDACTED]

We will go through this and respond ASAP

Thank you for your time and guidance yesterday

Will

Sent from my iPhone

On 31 Dec 2019, at 08:16, "Karen.Packer@gmp.police.uk" <Karen.Packer@gmp.police.uk> wrote:

Good Morning Rachel, Will.

I have copied in the district Inspector and Sergeant

I refer to our meeting at Stretford police station dated 30th December 2019 at 12.30 hrs and would just like to confirm the details of that meeting. I went through the incidents the police have recorded against your premises Astoria, Flixton Road. I talked about how the demand on the emergency services and the number of victims and level of assaults coming from your premises is at an unacceptable level and needs immediate improvements, we also discussed the following;

- Crime and Disorder is of an unacceptable level
- Police are unable to prosecute without the support of the victims – including the staff you employ
- As the licensee you should be reporting incidents of crime or encourage your staff to do the same
- All staff should be debriefed prior to commencing their duties so they know what is expected of you as the licensee.
- Reports of you allowing those who have previously caused a disturbance to re-enter and cause a further disturbance
- Domestic issues having an impact on you as a Licensee
- Facebook posts criticising the behaviour of the staff towards the customers.
- A dispersal policy – How do you filter out rather than request everyone to leave at the same time
- Controlling those who hang around outside to cause trouble – moving them on
- Serving alcohol to those that are already highly intoxicated. It is an offence to serve someone who is drunk.
- Pot collectors being your eyes and ears. Brief them to look and listen and share with you their findings. They are your good source of intelligence

Karen Packer

From: Karen Packer
Sent: 03 January 2020 13:24
To: William Shaw
Subject: RE: Pub watch - flixton road

Hi Will,

In answer to your question the police would not be able to provide an officer paid for privately to patrol an area of licenced premises.

The onus is on the licenced premises to manage the four licensing objectives of Crime and Disorder, Public Safety, Public Nuisance and Protect Children from harm.

The purpose of the Security Industry Authority is to assist venues to prevent crime and disorder and to ensure that people who are not welcome do not enter the premises.

If the clientele, policies and procedures are followed and licensing conditions enforced it should be the case that crime and disorder is very minimal.

Regards


Karen

PC 7116 Karen Packer
M Trafford District Licensing Officer
Stretford Police Station
External: 0161 856 7745
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Email.karen.packer@gmp.pnn.police.uk

Trafford Div PC Federation Rep
Fed Email: Karen.packer@polfed.org
Fed Mobile: 07970 826892

Suspicious activity? Anyone with information is urged to contact the Anti Terrorist Hotline on 0800 789 321


-----Original Message-----

From: William Shaw [mailto:
Sent: 03 January 2020 12:47
To: Karen Packer
Subject: Re: Pub watch - flixton road

No I meant with an officer inside to act as a deterrent to anti social behaviour outside

Sent from my iPhone

> On 3 Jan 2020, at 11:51, "Karen.Packer@gmp.police.uk" <Karen.Packer@gmp.police.uk> wrote:

>
> What do you mean by positioning of a police car/van.
>
> Do you mean as a decoy or with an officer inside.
>
> Regards
>
> Karen
>
> PC 7116 Karen Packer
> M Trafford District Licensing Officer
> Stretford Police Station
> External: 0161 856 7745
> Mobile: 07393 468774
> Email.karen.packer@gmp.pnn.police.uk
>
> Trafford Div PC Federation Rep
> Fed Email: Karen.packer@polfed.org
> Fed Mobile: 07970 826892
> Suspicious activity? Anyone with information is urged to contact the Anti Terrorist Hotline on 0800 789 321
>
>
>
>
>
> -----Original Message-----
> From: William Shaw [mailto:
> Sent: 03 January 2020 11:49
> To: Karen Packer
> Cc: Rachel Mylchreest
> Subject: Pub watch - flixton road
>
> Morning Karen
>
> Sorry to keep emailing you but we are constantly thinking of things to improve the area
>
> One of which is the implementation of a pub watch along with the other bars.
>
> Something we would like to raise is the positioning of a police car/van on a night. We are aware you have said you do not have the resources for this but do you know what the associated cost would be for this and then we can raise it with everyone else?
>
> Kind Regards
>
> Will and Ray
>
>
> Sent from my iPhone
> You can access many of our services online at www.gmp.police.uk.
>
> For emergencies only call 999, or 101 if it's a less urgent matter.
>
> You can also connect with us on:
>
> Facebook: www.facebook.com/GtrManchesterPolice
> Twitter: www.twitter.com/gmpolice

Karen Packer

From: Ian M Lawton
Sent: 12 January 2020 15:39
To: Karen Packer; Ian McKinnon
Cc: Geoffrey Birchall
Subject: RE: Cri/06mm/*6953/19 - Astoria

Hi Karen

Just to give you a bit of an update. Geoff has tried several times to get the footage for my job and an incident he's picked up earlier in December but hasn't had any luck speaking to Will (owner) to get the footage, In fairness Will does call or email back.

I attended the bar this afternoon approx. 14:00, the bar was shut but I managed to get the attention of staff and was let in and I spoke with Will. He again wanted to clarify why the offender wasn't arrested on the night. I explained my rationale which he accepted – I also reminded Will that on the night Will suggested he dropped the offender off home rather than me taking him away from the area, Will was shaking hands with offender and telling him they'd catch up in the week (offender considers himself a regular and friendly with Will) so Will was quite happy on the night and even wanted to drive the offender away himself to smooth things over. Will said he couldn't remember the night that clearly as he was really busy but my BWV was on and I remember it crystal clear.

Whilst trying to get the footage Will told me that he had been having problems with the recorder and showed me an email between him and his engineer who stated the recorder is defective and he isn't able to download, view or save any footage on the system and the engineer will arrange a new hard drive for the recorder asap. I asked Will if the hard drive had been replaced and he said it hadn't at first so I informed him that our tech people may be able to recover the lost data on the hard drive and I will arrange for them to come out. As I was leaving Will said "hopefully it's not been replaced then" when talking about the recorder.

I just wanted to let you know as initially he implied that his CCTV isn't currently recording, he sounded quite helpful but the cynic in me thinks he might be telling porkies as he doesn't want to get involved in any arguments between the travellers or the door firm. If I was a gambling man I'd bet by the time we get the recorder it will have been replaced/wiped but I didn't want to seize it then and there as if the recorder has being replaced and I took it I'd be confiscating their recorder which in theory means they can't open or them would be in breach of their licence?.

Unfortunately my BWV wasn't on for this conversation so it's just my word for it.

I've completed a VFE asking for someone from digital imaging unit to attend asap to recover the footage.

Cheers mate

Ian Lawton

PC 16664 Lawton
Greater Manchester Police | Trafford Division
Stretford Police Station
Talbot Road
Trafford



Karen Packer

From: Karen Packer
Sent: 15 January 2020 10:22
To: [REDACTED]
Subject: Astoria

Good Morning Rachel,

As the licence holder I need to make you aware of the below which I sent to Will on Sunday 12th January.

Should you have any questions please do not hesitate to give me a call.

I have received information from officers regarding the CCTV issues which relate to the assault at your premises.

We discussed your CCTV before Christmas relating to two males who reported to be officers trying to gain entry. Your CCTV was not working then and you assured me it would be repaired/replaced.

I believe the police are having to arrange for GMP technical engineers to attend to make attempts to recover the footage.

We have discussed your licensing conditions prior to and since opening without any changes being made.

This week I will be submitting a review of the premises Astoria to the local authority for consideration of a committee hearing.

I am not available until Wednesday this week when I will begin the process.

Regards

Karen

PC 7116 Karen Packer
M Trafford District Licensing Officer
Stretford Police Station
External: 0161 856 7745
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Email.karen.packer@gmp.pnn.police.uk

Trafford Div PC Federation Rep
Fed Email: Karen.packer@polfed.org
Fed Mobile: 07970 826892

Suspicious activity? Anyone with information is urged to contact the Anti Terrorist Hotline on 0800 789 321

WITNESS STATEMENT

CJ Act 1967, s.9; MC Act 1980, ss.5A(3)(a) and 5B; Criminal Procedure Rules 2005, Rule 27.1

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Statement of: **Nicolas YOUNG**

Age if under 18: Over 18 (if over 18 insert 'over 18') Occupation: Police Sergeant

This statement (consisting of 1 pages each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated anything in it, which I know to be false, or do not believe to be true.

Signature: Date: Thursday 30th July 2020

Check box if witness evidence is visually recorded (supply witness details on last page)

I am Police Sergeant 12990 YOUNG of Greater Manchester Police currently based at Altrincham Police Station.

On the weekend of the 4th – 5th July 2020, I was on-duty working part of Operation Kingfisher, with Trafford’s licensing officer PC Packer. Op Kingfisher was the Forcewide initiative to support the reopening of licenced premises, following a significant period of closure (COVID19). The purpose of the operation was to support local licensees to reopen their businesses and ensure that public safety was maintained.

Over that weekend PC Packer and I attended a number of licenced premises across the District, offering our support and guidance to the licensees/landlords and their staff. Our intention was to assist their operations on what was a challenging weekend for that business sector; specifically with the numerous COVID19 guidelines, which they were ask to comply with.

At approximately 22.30hrs on Saturday 4th July PC Packer and I attended Astoria in Urmston to speak with the landlord, a male I now know to be called Will. On arrival at the premises on Flixton Road, Urmston I noticed that there were a number of people (approximately 15) queuing on the pavement outside the premises waiting to get in. There were door staff employed by the business and two were permanently situated at the entrance monitoring access/egress.

PC Packer and I entered the premises to speak with Will, whom I noticed was working behind the bar in the first instance. Whilst PC Packer spoke with the licensee, I was approached by one of the door staff who was explaining to me that they were preventing further access due to the fact they had reached capacity (under COVID guidelines) inside.

As we were leaving the premises, approximately 10 min later, I noticed a group of males approach the door staff at the entrance and both Will and the gentleman I was speaking with went over to the entrance to engage with these males and support the other door staff, who looked flustered. At that time we were approximately 4-5 meters from the door and had a clear line of site. I would say these males looked agitated after it appeared that they were refused entry. Having spoken with the males Will returned inside the premises and spoke with PC Packer and myself. He explained that the males he engaged with cause problems at the premises every week and it is a recurring issue. At this point PC Packer and I left the building and asked for a uniformed presence outside the Astoria to monitor this group of males and support the door staff if required.

At approximately 1700hrs on Sunday 5th July PC Packer and I returned to Astoria to follow up with the Licensee (Will) and see if we could offer any further assistance or guidance, following the issues the previous night. Will was sat in the premises with a friend when we spoke with him. He stated that it had been a challenge over the last couple of months during lockdown and that he was glad to be up and running and making some money. He was also talking about trying

to attract a different clientele, who would cause him less problems and spend more money inside the premises. When asked about the group of males the previous night, he stated that they were a constant problem who created issues for both staff and customers both inside and outside of the premises. At this point PC Packer asked him would he allow his children to drink inside the premises, to which he replied "No".

Following the conversation PC Packer and I left the premises and I took no further part in part in proceedings.

Karen Packer

From: William Shaw [REDACTED]
Sent: 24 July 2020 19:17
To: Karen Packer; Rachel Mylchreest
Cc: Zeashan Nasim; Christopher Sutcliffe; David Kent; Michael Balmer
Subject: RE: Astoria - Urmston

Good Evening Karen

Apologies for the late reply. We were closed today whilst we undertook a deep clean and had contractors in sanitising the whole venue.

I am free during the day tomorrow during the day if that suits you?

I note that you reference trying to work with us since the opening of the premises. I would like it to be known that we have always been amenable and approachable in the sharing of information, expertise and advise when it comes to carrying out the licensing objectives. This being evidenced in the fact that since the reopening of the premises we have cut short our trading hours on a Friday and Saturday night, something that you and your inspector (?) thanked me for. Coupled with the shorter trading hours, upon your advise we did not permit any entry after 22:45 in order to alleviate a queue forming and people milling about on the street. This was explained to sergeant Hunt last week when he came to speak to us about two males who had caused a scene outside, both of which were not patrons of ours and had not and did not gain entry to our premises before or after their altercation. I believe one of these males was also on top of a vehicle but the officers present did not feel this warranted an arrest.

The real issue that I see is the large gatherings of people who for some reason enjoy standing around on the street generally making the place look unsightly. With this in mind myself and Rachel will be sitting down with our door team and drawing up a more robust dispersal policy which will be shared with yourselves. If you have anything you may want to add to this then please send over and we will see what we can do.

As I said in our very first conversation , we will always be approachable to speak to and would much rather work with the police and licensing in respect of the objectives than against them. I appreciate that dispersal needs tightening up and this is now our main priority. However, not everyone on that street and seen on camera are customers of ours. There is a lot of anti-social behaviour that goes on up and down Flixton Road and just because we happen to be the last one open does not make it, always, our fault.

Kind Regards

William Shaw
Astoria

From: Karen.Packer@gmp.police.uk <Karen.Packer@gmp.police.uk>
Sent: 24 July 2020 09:23
To: [REDACTED]
Cc: Zeashan.Nasim@gmp.police.uk; Christopher.Sutcliffe@gmp.police.uk; David.Kent@gmp.police.uk
Subject: Astoria - Urmston

Good Morning Rachel, Will.

As you will be aware since the opening of licenced premise post Covid, your premises continues to place a high demand on the emergency services with reports of fights occurring outside your premises.

The licensing objectives of Crime & Disorder and Public Safety are not being met.

We recently discussed possible options of how to reduce disorder but there does not appear to be any reduction in the incidents occurring.

Having tried to work with you since the opening of the premises, the police are now in a position where we have no option than to collate the evidence to submit to the local authority for consideration of a review hearing.

Please give me a call to discuss further when you are free.

Regards

Karen

Police Constable 07116 Karen Packer
Trafford District Licensing Officer
Altrincham Police Station
External: 0161 856 7745
Mobile: 07393 468774
Email.karen.packer@gmp.pnn.police.uk

Trafford Div PC Federation Rep
Fed Email: Karen.packer@polfed.org
Fed Mobile: 07970 826892

Suspicious activity? Anyone with information is urged to contact the Anti Terrorist Hotline on 0800 789 321

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- Twitter: www.twitter.com/gmpolice
- Instagram: www.instagram.com/gtrmanchesterpolic
- Flickr: www.flickr.com/gmpolice1
- YouTube: www.youtube.com/gmpolice
- Pinterest: www.pinterest.co.uk/gmpolice

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Thank you for your co-operation.

Incidents Recorded against the premises Astoria

1. Monday 15th November 2021 @ 19.57

I am the owner of Astoria on Flixton Road, Urmston. My windows were put through a few months ago and it seems there has been another attempt at them last night/early hours of the morning.

Caller - Will Shaw

Result - Crime for Criminal Damage

2. Saturday 13th November 2021 @ 23.18 - Incident 3586 - CCTV Available

CCTV - Disturbance 2 males arguing. 1 had a knuckle duster. He has left in a BMW

Staff - Male caller requesting police saying "we have a problem" raised voices in the background. Police recall and speak to male, possibly staff who said there are 2 unruly males but they have sped off now. Tried to get further but a male in the background telling him "to put the fucking phone down" caller cleared the line

Caller - Trafford Council CCTV and staff from the premises

Result - No crime has been generated.

3. Saturday 23rd October 2021 @ 01.28 - Incident 0273 - CCTV Available

Abandoned 999 - commotion on call, no one responding. I can hear someone accusing the other of hitting them and informant keeps shouting for police to attend Astoria. Caller keeps coming on the phone saying he wants police. Call from staff member 30 people aged 30's fighting outside; he cleared the line when offenders gained entry to the pub

Caller - Staff and monitored by Trafford Council CCTV

Result - Crime for Affray and Assault

The victim is the door staff who asked the offender to leave the bar on a number of occasions to which the offender stated "If you want to fight we can fight" Once outside a fight starts when the victim is head-butted twice then punched to the jaw then threw a chair at him saying "I'm going to shoot you" Door staff entered the premises followed by the offender where the assault continued.

4. Sunday 19th September 2021 @ 00.46 - Incident 0188 CCTV Available

Fighting ongoing. One male hitting other people, male still outside Astoria. One male who was being beaten has got into a car saying they were coming back. Informant says the male who was hitting everyone is a male called [REDACTED] who runs the doors at Astoria

Caller - Member of the public

Result - False call lawful rejection

5. Sunday 12th September 2021 @ 00.28 - Incident 000105 - CCTV Available

Fight. CCTV it's escalating down towards Champs, 30-40 lads

Police request further patrols to assist

CCTV reports the fighting it's getting worse. A female on the floor appears to be knocked out, it's reported she then gets up
Call from passer by believed he has seen a knife it is also believed there is a Cosh - stick been seen

Police request neighbouring divisions to assist. The force duty officer allocated 9 officers including Taser officers

Caller - Trafford Council CCTV and members of the public

Result

Crime for Affray and - Having an article with a blade in a public place.
Reports from CCTV of several males fighting following the local pubs kicking out at the same time. Police attend where the public point out groups involved. No individuals come forward

6. Thursday 9th September 2021 @ 04.17 - Incident 000483

Windows smashed.

Male on a push bike approaches Astoria bar and smashes 5 of the windows with a hammer before making off

Caller - Member of the public

Result

Crime - Criminal Damage

7. Wednesday 21st July 2021 @ 22.24 hours - Incident 003083

Fight - Report from office at the location - S.18 Assault at this location. Blood splatters in the toilet, laceration to the forehead being glassed. No door staff or DPS present at the pub - require supervision to attend. Victim not supporting, offender made off already.

Caller - Trafford Council CCTV

Result - Crime - Affray

There is a heated discussion at a table with multiple people where a pint glass is thrown which smashes. The victim walks out of the door. The victim refused to engage with police or make any complaint

8. Friday 14th August 2020 @ 23.33 - Incident 004151

Disturbance

CCTV monitoring. It appears something has occurred as a glass has been smashed but no one is speaking to police. Patrols attending to show a presence. Police are assisting door staff having issues with drunken clients and people turning up

Caller - Trafford Council CCTV

9. Friday 24th July 2020 @ 00.19 – Incident 0682039/20

20/30 people fighting.

People are now getting into a vehicle. Fighting has now stopped
On police arrival they report all is quiet.

Caller - Trafford Council CCTV

Result - Crime for Affray

The informant, CCTV operator for Trafford local authority has captured a large mixed group of approximately 20-30 male and females outside the Astoria Nightclub, Flixton Road, Urmston.

Whilst viewing the camera, the group have begun fighting amongst themselves which has spilled into the road. Persons in the group have been seen throwing punches and kicks. The informant has then reported the disturbance over the airwaves when officers have attended the location. The group had dispersed on foot in several directions prior to officer's arrival, a few individuals on the street were spoken to but were not forthcoming with any information. No persons made themselves known to officers at scene and no weapons seen on the footage captured.

10. Saturday 18th July 2020 @ 00.17 – Incident 0662691/20

Email received from the attending police Sergeant.

As part of the ongoing Operation 'Shandy', myself and my patrols attended Flixton Road for hi-vi patrolling. As we drove on to the road, an altercation was already taking place near to the pub. Champs and other premises appear to be already closed, and the main group of persons present were outside or near to Astoria.

There were several incidents of minor disorder outside the pub and on the road, which were quickly diffused and no arrests were made. I confirmed the parties involved had been drinking inside the Astoria.

Whilst outside, myself and other officers observed several persons walking around with glasses, and bottles of champagne, having left the pub without being challenged by door staff. I approached one person and directed him back into pub, and a member of door staff actually tried to stop him going in, saying the glass was not from the pub.

I spoke with the 2 owners (apologies, I didn't record their names), and had a chat with them about ongoing issues outside, and he mentioned you had visited during the week. He did advise they had changed their age policy to 21 from 18.

With regards to Covid regulations, any social distancing was non-existent, and it was difficult to see exactly what measures the pub had in place.

11. Saturday 11th July 2020 @ 01.22 – 0640272/20

Disturbance outside Astoria

A large gathering of approximately 30 people pushing each other outside. On police arrival people started to disperse. Females present had been hit by a bottle, the offender had been identified.

Caller - Trafford Council CCTV

Result

3 crime recorded, 2 for S.18 assault and 1 for S.47 Assault - Female arrested.

Police arrived at the scene to a large group of people disbursing from the local bars. A female confirmed she had just been bottled to the forehead. A second female confirmed she had been hit to the head causing cuts to the face with a bottle after being told "Im going to glass you"

12. Sunday 9th February 2020 @ 02.17 – 0129196/20

Males fighting. CCTV monitoring. 2 males were fighting in the street, 1 male has now left in a taxi.

CCTV all calmed down 2 males left, CCTV will monitor

Caller - Trafford Council CCTV

Result

All parties left prior to police attendance, no details as only seen by CCTV.

13. Saturday 28th December 2019 @ 02.18 – 0575134/19

Fighting outside approximately 30 to 40. The fighting has now stopped but people milling around.

Police arrive – no one willing to tell them what's gone on, will check CCTV inside the club.

Female detailed drink driver, restrained on the floor.

Any spec ops please (Tau), large crowds gathering outside.

Force dog attends.

Caller - Trafford Council CCTV

Result

Female detained police assault – Female taken to hospital

Crimes x 4 – 1 Affray / 2 S.47 Assault / 1 assault a Constable

Disturbance outside the bar, was called in by CCTV as a large fight, it is unknown what happened as no one at the scene was willing to disclose any information

14. Thursday 26th December 2019 @ 23.30 – 0574050/19 & 0571765/19 (CCTV Available)

Assault. Ap's are informant and his brother. They are door staff at the premises
Fighting. Travellers fighting weapons not seen. Occurring inside and outside. Fighting stopped outside but still going on inside. Approximately 10 persons fighting. CCTV no fighting outside.

Police arrive and bouncer point out the offenders. A male has been punched to the face bleeding mouth and nose. Male is going in and out of consciousness. Male suspected to have a broken jaw. The Ap is the bouncer

Please note the Manchester Evening news article

Ap and brother are door staff at these premises. Me and my brother, we were supervising the door of the Astoria Restaurant Bar in Urmston and we stop a group of lads that fought last week, but the manager ask us to allow them entry, while we were doing so, I entered the premises, without me knowing they started punching my brother hurting him in the lips

and eye. then my brother run to me to ask for help, while I was going to ask them to come out for us to talk, the manager of the club told me no to do so, while me and the manager were talking, they started pushing me in front of the manager and saying some racial abuse, all were capture on cctv.

They broke two of my teeth and left other wobbling they continue, and my manager was watching everything

I was left almost unconscious and had to run out of the club.

I was taken by the ambulance but before I left I found out that the police had seen the footage of the incident but did nothing to the lads, they were allowed back in the club as if nothing had happened

Caller - Will Shaw

Result

Crime x 1 Common Assault / 1 S.47 Assault

Following a refusal of entry the door staff are punched twice

15. Sunday 8th December 2019 @ 00.49 – 0512444/19

The victim was in the bar when he was approached by the suspect who punched him in the face 5 times, no injuries sustained. The victim left as the suspect was still inside the premises.

Caller - Victim (door staff)

Result

Crime x 1 Common Assault

Informant has been punched in the face 5 times by a male inside the bar, unknown why he has been assaulted

16. Friday 15th November 2019 @ 23.00 – 0441914/19 -

Assault x3 Occ about 2300hrs on 151119 at the above location (now known as the Astoria, a group of 6/7 people have come to the door and were refused entry due to one member not having required dress code. One male has then landed 3 to 4 punches on a doorman and inf stated "they all then jumped in punching and kicking him". Inf stated some bar staff intervened and they were assaulted as well.

Caller - Will Shaw

Result

Crime x 1 Harassment

A group of male offenders have been outside the entrance when they approached the victim who is the owner saying "we will close you down and smash the place up swearing and being aggressive, victim asked the offenders to leave

17. Saturday 9th November 2019 @ 01.24hrs – 0417696/19

Disturbance outside Astoria. There has been a disturbance outside and once everyone had left involving several males they were fighting and door staff couldn't control them but its calm now.

Caller - Will Shaw

Result

Crime – Affray

Unknown group of males has been eating at the restaurant. An argument arose between them and all males went outside of the restaurant and began fighting. Door staff intervened and all offenders made off in unknown direction.

From: William Shaw [mailto: [REDACTED]]
Sent: 15 November 2021 20:22
To: Trafford North INPT1
Subject: Request

Good Evening

Log number
2781151121
crime number
CRI/06MM/0013870/21

I refer to the below crime ref and log number. I am the owner of astoria on Flixton Road, Urmston. My windows were put through a few months ago and it seems there has been another attempt at them last night/early hours of the morning.

As we are closed today I have only been made aware of it now but someone has told me they saw the damage at around 8am this morning.

Fortunately the glass I replaced last time is stronger and laminated so the culprit was unsuccessful at putting them through. That said, the glass is chipped and will require replacing. So I have still incurred costs here.

I believe that the report I have just made this evening will be passed to your department. I appreciate that there are other people to be looking after but i would be most grateful if there could be some presence by way of a car driving past throughout the night (certainly post 12am). If anything it may scare people off another attempt.

Kind Regards

William Shaw
[REDACTED]

Sent from my iPhone

Incident 3586 - Saturday 13th November 2021 @ 23.18 hours

Initial Report - Disturbance 2 males arguing, 1 had a knuckle duster, he has left in a vehicle

| Created on | SubCategory | Description |
|------------------|-------------|---|
| 15/11/2021 09:40 | Other | WAS - NOTED, DISTRICT SGT ADVISED, AS NO RECORDABLE OFFENCES, THIS LOG CAN BE CLOSED |
| 15/11/2021 09:38 | Other | CRRU SVR: as this has only been seen on CCTV as per HOCR 3.11 general section no crime required |
| 15/11/2021 09:34 | Other | WAS - SPOKEN TO DISTRICT SGT + CONFIRMED OFFENCE TO BE RECORDED FOR OFFENSIVE WEAPON IN PUBLIC. LOG REGRADED 4 |
| 15/11/2021 09:33 | Other | THRIVET - CCTV REPORTING THEY SAW A DISTURBANCE TAKE PLACE - 2 MALES ARGUING, 1 OF THE MALES WAS CARRYING A KNUCKLE DUSTER, HE MADE OFF IN A VEH. H - POSS EMOTIONAL, BUT CANNOT CONFIRM AS NOT KNOWN WHAT THE NATURE OF THE ARGUMENT WAS AND NO DETAILS OF PARTIES INVOLVED R - LOW RISK AS NO ASSAULT HAS TAKEN PLACE AND THIS IS NOT ONGOING NOW I - CCTV, VRMV - NONE - CRRU - CRIME FOR OFFENSIVE WEAPON IN PUBLIC |
| 15/11/2021 08:42 | Other | CRRU SVR: action plan complete, no further enqs or crime req for weapon seen on CCTV |
| 15/11/2021 08:10 | Other | WAS - LOG RE-GRADED 4 FROM THE N QUEUE PER ABOVE |
| 14/11/2021 22:06 | Other | was - no parties have reported anything, nor have any witnesses. log states male has driven off and nobody appeared injured. have regraded for neighbourhood to review cctv |
| 15/11/2021 07:24 | Remarks/F | Insp 13063 - lease Grade 4 for LRO. This incident is now two days old and premise is shut on a Monday. thanks |
| 14/11/2021 05:53 | Remarks/F | M1r log awaiting crru review for action plan |
| 13/11/2021 23:33 | Remarks/F | cctv ref 9513 |
| 13/11/2021 23:23 | Remarks/F | CCTV - male who remained w/m 5'9, black puffer jacket hood, black trouser, black shoes white on heels, brown hair shaved at the sides he is no longer outside |
| 13/11/2021 23:22 | Remarks/F | cctv - 1 male went back inside the Astoria w/m black puffer jacket |

Incident 0273 23102021 - Saturday 23rd October 2021 @ 01.28

Initial Report - Abandoned 999 commotion on call, no one responding. I can hear someone accusing the other of hitting them and informant keeps shouting for police to attend at Astoria

| Created on | Category | Description |
|------------------|-----------|---|
| 23/10/2021 03:32 | Add Log E | HAC - 999 CALL EMAILED TO OFFICER. |
| 23/10/2021 03:28 | Add Log E | HAC - DEALING |
| 23/10/2021 01:40 | Add Log E | WAS NOTED NOW ALLOCATED. AWAITING UPDATE FROM OIC. |
| 23/10/2021 01:39 | Add Log E | thrive high g1 imm, alot of commotion on call req for police top asta astoria. nfd advised to walk away but disturbance continued he didnt acknowledge further unable to safeguard didnt follow directions vul possible was heard someone saying hit me |
| 23/10/2021 01:37 | Add Log E | WAS - PLEASE DEPLOY THIS AS A GRADE 1, POSSABLE ONGOING DISTURBANCE/ASSAULT. |
| 23/10/2021 03:56 | Remarks | 3528 - crime s.47 and affray |
| 23/10/2021 03:34 | Remarks | mnr>hac - noted with thanks |
| 23/10/2021 03:24 | Remarks | hac - please could the 999 recording be sent to 15356? many thanks |
| 23/10/2021 02:35 | Remarks | 15356 - amb on scene |
| 23/10/2021 02:35 | Remarks | noted thanks |
| 23/10/2021 02:31 | Remarks | amg log 2454 3935 - cat 1 - 5 min eta |
| 23/10/2021 02:30 | Remarks | AMB - is male breathing? if so is it noisy? |
| 23/10/2021 02:26 | Remarks | amb dealing |
| 23/10/2021 02:24 | Remarks | amb, can we arrange NWS please |
| 23/10/2021 02:14 | Remarks | 15356 - male lost conciousness now |
| 23/10/2021 02:13 | Remarks | 15356 - 35 yr old male punched twice, bust lip, not with it. amb please |
| 23/10/2021 02:02 | Remarks | CCTV - MONITORING PARK ROAD SOUTH AS PUNTERS DISPERSE |
| 23/10/2021 01:44 | Remarks | 15655 - slow down patrols |
| 23/10/2021 01:42 | Remarks | cctv - nothing going on outside |
| 23/10/2021 01:38 | Remarks | i have had to clear the line due to no response |
| 23/10/2021 01:37 | Remarks | call from Dan [REDACTED] - works at bar - 30 people aged 30s fighting outside - infm cleared the line when offenders gained entry into pub again. u/k why this has kicked off. mixed females and males. mainly males. |
| 23/10/2021 01:36 | Remarks | cctv - nothing ongoing at present there was a small disagreement earlier on but nothing came of it |
| 23/10/2021 01:35 | Remarks | i am still on the call he hasnt come back to phone |
| 23/10/2021 01:34 | Remarks | co ords came up for flixton road so happy with location |
| 23/10/2021 01:33 | Remarks | i tried initially to get them to walk away but it continies |
| 23/10/2021 01:33 | Remarks | male isnt on the call anymore but is open line |
| 23/10/2021 01:33 | Remarks | caller keeps coming to the phone periodically saying wants police. i have gone on google and put astoria urmston and fground the address. |

Crime - Affray - 16673

Incident 0273 23102021

| Created on | Category | |
|------------------|------------|--|
| 23/10/2021 05:00 | Officer Up | <p>On the Saturday the 23rd of October 2021 the victim was working at ASTORIA as an approved door staff. He saw the offender sat in the bar and knows him quite well. The victim asked the defendant to leave ASTORIA on a number of occasions upon which the defendant stated words similar to "IF YOU WANT TO FIGHT WE CAN FIGHT." The victim and the defendant eventually go outside of ASTORIA as he stepped back the defendant has head-butted the victim twice to the face, first head-butt cut the victims bottom lip and the second head-butt hit him on the nose. The victim tried to call the police the defendant has come and punched him on the jaw. The defendant has picked up a chair and thrown it at him and shouted "IM GOING TO SHOOT YOU." The victim told the defendant that he did not want to fight him and went back inside the bar to call the police. The defendant followed where he threw another punch that landed between the victims eyes. The victim pushed the defendant back to prevent him from punching him. The victim states as he was moving back in a defensive stance the defendant and 2 other males have approached him and one of the unknown males have punched him twice to the right side of his face; the defendant has then punched him twice further to the face. The defendant left the area but a short time later was arrested for assault</p> |



Incident 0188 - Sunday 19th September 2021 @ 00.46 hours

Initial Report - Fighting ongoing 1 male hitting other people. Male still outside Astoria

| | | |
|------------------|---------|---|
| Created on | | |
| 19/09/2021 01:09 | Remarks | 16524 false call lawful rejection |
| 19/09/2021 01:03 | Remarks | NFD - line clear |
| 19/09/2021 01:02 | Remarks | Inf states that the male who was hitting everyone is a male called [REDACTED] who runs the doors at Estoria |
| 19/09/2021 01:01 | Remarks | Apols Postcode confirmed as M41 5AW Urmston |
| 19/09/2021 01:00 | Remarks | CCTV - Reviewing |
| 19/09/2021 00:58 | Remarks | One male who was beaten up has got into a car saying they were coming back |

Incident 0188 - Sunday 19th September 2021 @ 00.46 hours

Initial Report - Fighting ongoing 1 male hitting other people. Male still outside Astoria

| | | |
|------------------|---------|---|
| Created on | | |
| 19/09/2021 01:09 | Remarks | 16524 false call lawful rejection |
| 19/09/2021 01:03 | Remarks | NFD - line clear |
| 19/09/2021 01:02 | Remarks | Infnt states that the male who was hitting everyone is a male called [REDACTED] who runs the doors at Estoria |
| 19/09/2021 01:01 | Remarks | Apols Postcode confirmed as M41 5AW Urmston |
| 19/09/2021 01:00 | Remarks | CCTV - Reviewing |
| 19/09/2021 00:58 | Remarks | One male who was beaten up has got into a car saying they were coming back |

Incident 000105 - Sunday 12th September 2021 @ 00.28 hours

Initial Report - Fight

| | | |
|------------------|---------|---|
| Created on | | |
| 12/09/2021 07:13 | Remarks | 18684 will add further crime for poss bladed artical |
| 12/09/2021 07:12 | Remarks | oic 18684 has been made aware |
| 12/09/2021 07:12 | Remarks | from cctv at 0031 i seen male known to me carrng a machete |
| 12/09/2021 01:22 | Remarks | 18684 - WILL SUBMIT CRIME FOR AFFRAY AND CRIME FOR POSSESSION OF CLASS A BY 18292 |
| 12/09/2021 00:57 | Remarks | MS19281 AND 16524 ATTENDING |
| 12/09/2021 00:57 | Remarks | 18253 - FURTHER PATROL TO CHANTS PLS |
| 12/09/2021 00:56 | Remarks | 16797 - Male has been searched and nothing on him |
| 12/09/2021 00:54 | Remarks | 18292 - POSSESSION OF CLASS A |
| 12/09/2021 00:53 | Remarks | 18292 - male arrested for possession |
| 12/09/2021 00:49 | Remarks | CCTV - MALE WITH BASEBALL CAP HAS JUST GIVEN A MALE IN A BLACK GILET AN ITEM AND PUT IT IN HIS POCKET |
| 12/09/2021 00:48 | Remarks | 18292 - HAVE EYES ON MALE WITH BASEBALL CAP |
| 12/09/2021 00:47 | Remarks | 16831 - MALE MALE MID-LATE 30S, BASEBALL CAP, SCRUFFY CLOTHING, HAS GONE DOWN A GINNEL, GOT A KNIFE THEN CAME BACK |
| 12/09/2021 00:47 | Remarks | 18684 - nwas on scene |
| 12/09/2021 00:46 | Remarks | 18253 - NOBODY ENGAGING WITH US REFUSING TO SAY WHAT HAS GONE ON |
| 12/09/2021 00:45 | Remarks | 18076 - gatso cross street |
| 12/09/2021 00:45 | Remarks | 18348- gatso cross street |
| 12/09/2021 00:45 | Remarks | 16797 - have been made aware a male involved dress all in black has gone behind a building on park rd south |
| 12/09/2021 00:43 | Remarks | 18292 - speaking with doorstaff, they have advised most of the offenders had left |
| 12/09/2021 00:43 | Remarks | rvp for amb - winchester road crofts bank road |
| 12/09/2021 00:41 | Remarks | cctv main group left hand side of Champs |
| 12/09/2021 00:41 | Remarks | patrols making to scene |
| 12/09/2021 00:41 | Remarks | cctv still arguing outside Champs, fighting has stopped but all parties still on scene |
| 12/09/2021 00:39 | Remarks | AMB RVP DETAILS TO BE CONFIRMED BY AMB ONCE KNOWN - THEY WILL RING BACK |
| 12/09/2021 00:39 | Add Log | FDO- There are 9 officers inc Taser allocated to this incident, due to potential S.2 ECHR considerations patrols to make to scene |
| 12/09/2021 00:38 | Remarks | log 122 caller rang said he had been told there was knives |
| 12/09/2021 00:38 | Remarks | AMB WIL RVP, RVP DETAILS TO FOLLOW STANDBY |
| 12/09/2021 00:38 | Remarks | Amb log: 2432 1198 ---- CAT 1 --- 6 MIN ETA FOR RRV --- AMB 6 MIN ETA |
| 12/09/2021 00:37 | Remarks | 17446 - RV STATION RD |
| 12/09/2021 00:37 | Remarks | from log 122 male is reporting that people have left but coming back in cars inft says it looks like its gonna kick off again |
| 12/09/2021 00:37 | Remarks | F1R>MR NEGATIVE SORRY |
| 12/09/2021 00:37 | Remarks | has moved on cannot provide description of person/s with weapons |
| 12/09/2021 00:37 | Remarks | MS 15717 CAN NEIGHBOURING DIVISIONS ASSIST DUE TO NUMBERS PLS |
| 12/09/2021 00:37 | Remarks | believs also a 'Cosh Stick' seen |
| 12/09/2021 00:36 | Remarks | MR TO F2R AND F1R...CAN YOU ASSIST PLEASE? |

| | | |
|------------------|---------|--|
| 12/09/2021 00:36 | Remarks | Call from ...stating there is a fight ongoing and there is a male being assaulted - unknown if the male is injured/needs an ambulance. |
| 12/09/2021 00:35 | Remarks | Call from ...states he has driven past and believes he has seen 1x person holding a knife with a black handle in the hands |
| 12/09/2021 00:35 | Add Log | Noted, awaiting updates/requests |
| 12/09/2021 00:34 | Remarks | CCTV - SEEMS TO BE OK |
| 12/09/2021 00:34 | Remarks | CCTV - GIRL UP NOW |
| 12/09/2021 00:33 | Remarks | OUT |
| 12/09/2021 00:33 | Remarks | 16132 - FEMALE ON THE FLOOR LOOKS KNOCKED |
| 12/09/2021 00:33 | Remarks | A3R CH20: APOLS, ALL PATROLS ENGAGED |
| 12/09/2021 00:33 | Remarks | log number to follow standby |
| 12/09/2021 00:33 | Remarks | CCTV - FIGHT GETTING WORSE |
| 12/09/2021 00:33 | Remarks | CCTV - GETTING WORSE |
| 12/09/2021 00:33 | Remarks | M1 > A3 ANYBODY ABLE TO ASSIST |
| 12/09/2021 00:33 | Remarks | caller cleared - on phone to amb |
| 12/09/2021 00:32 | Remarks | ringing amb |
| 12/09/2021 00:32 | Remarks | MR TO C/H...HAVE YOU CALLED AN AMB PLEASE? |
| 12/09/2021 00:32 | Remarks | no serious injuries seen from informant |
| 12/09/2021 00:32 | Remarks | no weapons seen |
| 12/09/2021 00:32 | Remarks | further call can see 30+ people fighting male and female, males on the floor being kicks |
| 12/09/2021 00:31 | Remarks | X6R - NO XD - ALL 3 ENGAGED |
| 12/09/2021 00:30 | Remarks | cctv 30-40 males fighting outside Champs now |
| 12/09/2021 00:30 | Remarks | NEAR CHAMPS NOW |
| 12/09/2021 00:30 | Remarks | 30-40 LADS |
| 12/09/2021 00:29 | Remarks | cctv - escalating down towards champs |

Crime - Affray - 14140/21

Incident 000105 12092021

| Created on | | |
|------------------|----------------|---|
| 12/09/2021 07:39 | Officer Update | Reports from CCTV that multiple males were fighting following the local pubs kicking out at the same time. Police attend and members of the public begin to point out groups of people who have been involved but no specific details.No individuals come forward to make any complaint for other offences.Remaining people disperse on police arrival.Offenders - multiple groups of people totalling 20+ involvedVictim - N/AWitnesses - Captured on council CCTV and many witnesses in area - no detailsCCTV - council CCTVProgressionCrime to be filed. |

Crime - Affray - 14140/21

Incident 000105 12092021

| Created on | | |
|------------------|-------------------|---|
| 12/09/2021 07:39 | Officer Update | Reports from CCTV that multiple males were fighting following the local pubs kicking out at the same time. Police attend and members of the public begin to point out groups of people who have been involved but no specific details.No individuals come forward to make any complaint for other offences.Remaining people disperse on police arrival.Offenders - multiple groups of people totalling 20+ involvedVictim - N/AWitnesses - Captured on council CCTV and many witnesses in area - no detailsCCTV - council CCTVProgressionCrime to be filed. |

Incident 000483 - Thursday 9th September 2021 @ 04.17 hours

Initial Report - Windows smashed by male on a push bike with a hammer

| Created on | Remarks |
|------------------|--|
| 09/09/2021 04:49 | 16527 - i have put note through door with log for recall will input crime for damage |
| 09/09/2021 04:33 | 16527 - there are 5 shattered windows not completely broken through |
| 09/09/2021 04:29 | cctv - this occurred ar 0405 hrs male on bike then seen heading towards railway road |
| 09/09/2021 04:26 | ps 14987 aware |
| 09/09/2021 04:25 | INFT STATED THERE IS 5-6 WINDOWS ALL SMASHED |
| 09/09/2021 04:24 | INFT HAS VIDEOE OF THE BUILDING |
| 09/09/2021 04:24 | from cctv the is no one in the vacinity |
| 09/09/2021 04:24 | OCCURRED APROX 15 AGO |
| 09/09/2021 04:23 | has this just occurred |
| 09/09/2021 04:23 | DESC- MALE, SLIM BUILD, WEARING GREY JOGGERS AND BLACK TOP ON A BMX STYLE BIKE |

Incident 003083 - Wednesday 21st July 2021 @ 22.24 hours

Initial Report - Fight

| Created on | | |
|------------------|---------|--|
| 21/07/2021 22:58 | Remarks | 18684 - CAN BE CLOSED. CRIME FOR AFFRAY |
| 21/07/2021 22:47 | Remarks | 18684 reviewing CCTV to confirm if crime required |
| 21/07/2021 22:47 | Remarks | CCTV - OCCURRED AT 2222 |
| 21/07/2021 22:44 | Remarks | 18684 Victim wouldnt give any details and has now left. Astoria has now closed. There are some licencing issues which are being addressed. |
| 21/07/2021 22:34 | Remarks | Sgt 08640 on scene |
| 21/07/2021 22:31 | Remarks | 12981 victim not supporting - offender has made off already |
| 21/07/2021 22:31 | Remarks | CCTV aware |
| 21/07/2021 22:30 | Remarks | 12981 No door staff or DPS present at pub - require supervision to attend |
| 21/07/2021 22:30 | Remarks | 12981 Laceration to forehead from being glassed |
| 21/07/2021 22:30 | Remarks | 12981 > Blood spatter in toilet |
| 21/07/2021 22:30 | Remarks | 12981 > S18 assault at this location |

Crime Affray - 0011088/21

Incident 003083 21072021

| Created on | Created by | Description |
|------------------|------------|---|
| 26/07/2021 14:08 | PC 18684 | I have reviewed the CCTV from Astoria. The CCTV shows that there is a heated discussion taking place at a table with multiple people. Following this a pint glass is thrown which smashes. The CCTV does not show any injuries on the victim who walks out the door on his own accord. On the night of the incident the victim refused to engage with Police and did not make any complaints or provide any details. The offender had made off in an unknown direction prior to our arrival. The owner of Astoria has been in contact with the victim who is a regular. They have passed my details to the victim should they wish to make any complaints / provide any details for us. I have not had any contact from the victim via email or phone, and can only assume that given the time passed they do not wish to provide an account. While the CCTV shows an offender they are currently unidentified, and as we have no complaint from any victims I do not propose to try and ID the offender for any sort of investigation. |
| 22/07/2021 12:44 | PC 18684 | A group of unknown people attended at Astoria in Urmston and were drinking inside the licensed premises. At some point this has resulted in glasses being smashed and people suffering minor injuries. It is unknown who smashed glasses and who is injured. The injured party has provided no details as to how the injury occurred or any details for themselves. All first aid was refused. On Police arrival the offender had left the scene on foot in an unknown direction. Victim: Currently unknown Offender: Unknown offender with no description Witnesses: Staff working in pub. Contact is William SHAW the owner CCTV: CCTV should cover any incident inside the building; this will be reviewed and sent over by SHAW ASAP. Council CCTV outside the premises but nothing covered House to house: N/A Progression: Review CCTV from Astoria and try to identify victim or offender. If possible, make contact with victim and see if they will provide details now sober. |
| 22/07/2021 09:56 | CIV 72595 | William Shaw is a manager at Astorea. He has been in contact asking to give information to pc 18684. I have supplied William with the crime number. He is going to email the OIC with the information about the suspect as he is a regular in the bar. |

Incident 004151 Saturday 14th August 2020

8

Initial Report - Disturbance

| Created on | | |
|------------------|---------|--|
| 14/08/2020 23:51 | Remarks | 17476 - staff having issues with people turning up. all now dispersing. |
| 14/08/2020 23:44 | Remarks | 16968- door staff having issues with drunk clients - assisting |
| 14/08/2020 23:38 | Remarks | patrols attending to show some presence around urmston |
| 14/08/2020 23:38 | Remarks | 16818- when driving past - groups congregating - i have seen a smashed glass and looked as though something was occurring - astoria now turning people away. |
| 14/08/2020 23:36 | Remarks | 16818 - appears something has occurred as a glass has been smashed but no one is speaking with me |
| 14/08/2020 23:36 | Remarks | cctv - monitoring |

Incident 0682039 - Friday 24th July 2020 @ 00.19 hours

Initial Report - Fighting 20-30 people fighting

| Created on | | |
|------------------|---------|---|
| 24/07/2020 01:35 | Remarks | 17726 i havent seen the footage that cctv reported so will contact them later re any crime for affray |
| 24/07/2020 01:35 | Remarks | 17226 FURTHER ENQS WITH CCTV BY MYSELF PENDING ANY CRIMES |
| 24/07/2020 01:35 | Remarks | cctv grey polo at the location getting ready to leave , 5 females in the polo |
| 24/07/2020 01:35 | Remarks | cctv:fighting stopped |
| 24/07/2020 01:35 | Remarks | cctv polo is on r/h/s for police vehicle attending |
| 24/07/2020 01:35 | Remarks | 17732 thats me |
| 24/07/2020 01:35 | Remarks | await result from attending officers |
| 24/07/2020 01:35 | Remarks | 17514 all quiet on arrival |
| 24/07/2020 01:35 | Remarks | cctv - people are now getting into a vehicle, grey polo |

Crime - Affray - 9456/20

Incident - 0682039

| Created on | | |
|------------------|---------|--|
| 24/07/2020 05:08 | PC 1772 | <p>PIP1 write up. Circs The informant, CCTV operator for Trafford local authority has captured a large mixed group of approximately 20-30 male and females outside the Astoria Nightclub, Flixton Road, Urmston. Whilst viewing the camera, the group have begun fighting amongst themselves which has spilled into the road. Persons in the group have been seen throwing punches and kicks. The informant has then reported the disturbance over the airwaves when officers have attended the location. The group had dispersed on foot in several directions prior to officers arrival, a few individuals on the street were spoken to but were not forthcoming with any information. No persons made themselves known to officers at scene and no weapons seen on the footage - Location: Astoria Nightclub, Flixton Rd, Urmston. Injuries - None reported to officers at scene. - informant made aware and updated that crime to be closed. - the informant is council cctv operator who has captured the incident on camera. The group involved dispersed and left the scene prior to officers arrival. There are no offenders and no victims that have been identified. Please close, Many thanks</p> |

Incident 0662691/20 - Saturday 18th July 2020 @ 00.17 hours

| | | |
|------------------|---------|--|
| Created on | | |
| 18/07/2020 00:48 | Remarks | ps 8640 - minor altercation parties have now dispersed |

Karen Packer

From: Jason Hunt
Sent: 20 July 2020 00:42
To: Karen Packer
Subject: Astoria - Flixton Road

Follow Up Flag: Follow up
Flag Status: Flagged

Hi Karen

I just wanted to bring to your attention an incident we dealt with on, Flixton Road, near to Astoria in the early hours of Saturday 18/7/20.

Log 73 18/07/20 refers, but generated on 'Patterjacks'. There is little information on the log.

As part of the ongoing Operation 'Shandy', myself and my patrols attended Flixton Road for hi-vi patrolling. As we drove on to the road, an altercation was already taking place near to the pub. Champs and other premises appears to be already closed, and the main group of persons present were outside or near to Astoria.

There were several incidents of minor disorder outside the pub and on the road, which were quickly diffused and no arrests were made. I confirmed the parties involved had been drinking inside the Astoria.

Whilst outside, myself and other officers observed several persons walking around with glasses, and bottles of champagne, having left the pub without being challenged by door staff. I approached one person and directed him back into pub, and a member of door staff actually tried to stop him going in, saying the glass was not from the pub.

I spoke with the 2 owners (apologies, I didn't record their names), and had a chat with them about ongoing issues outside, and he mentioned you had visited during the week. He did advise they had changed their age policy to 21 from 18.

With regards to Covid regulations, any social distancing was non-existent, and it was difficult to see exactly what measures the pub had in place.

There is BWV of our attendance.

Thanks

Jason

PS M8640 Jason Hunt
Trafford Local Policing Team B relief
M Division - Trafford
Greater Manchester Police
Tel: 0161 856 7783/9169

Incident 0640272/20 - Saturday 11th July @ 01.22 hours

Initial Report - Disturbance outside Astoria

| | | |
|------------------|-----------|---|
| Created on | | |
| 11/07/2020 03:53 | Remarks/F | 17550 - 17292 going to custody for constant obs |
| 11/07/2020 03:53 | Remarks/F | 15356- crime for sec 47 assault |
| 11/07/2020 03:53 | Remarks/F | 17550 - 2 vics going to salford royal, 1 vic has refused treatment and 1 has gone home without being seen by amb |
| 11/07/2020 03:13 | Remarks/F | 17550- amb on scene |
| 11/07/2020 03:02 | Remarks/F | m7r - amb eta 2 mins |
| 11/07/2020 03:01 | Remarks/F | 17550 any update for eta for amb |
| 11/07/2020 02:26 | Remarks/F | m1r amb log 2228-0249 cat 2 no allocation |
| 11/07/2020 02:22 | Remarks/F | 15356 - 2 females with head injuries, no bleeding but they have bumps which are concerning, currently at urmston police station |
| 11/07/2020 02:10 | Remarks/F | 17446- cleared custody for pendleton |
| 11/07/2020 02:09 | Remarks/F | 11196- taking female to custody have had to stop few times as male trying to strangle herself |
| 11/07/2020 02:08 | Remarks/F | cctv checking |
| 11/07/2020 02:08 | Remarks/F | 15356 - from the bars cctv possible the asault took place at 0114 but it is just off camera, can council cctv check |
| 11/07/2020 02:00 | Remarks/F | 15356- assault has taken place outside astoria just to the left |
| 11/07/2020 01:53 | Remarks/F | cctv aware |
| 11/07/2020 01:53 | Remarks/F | ps 8640 - cctv to monitor the group on Flixton rd |
| 11/07/2020 01:50 | Remarks/F | 16718- taking one of victims home |
| 11/07/2020 01:41 | Remarks/F | 17550- we are with a witness |
| 11/07/2020 01:37 | Remarks/F | 15356- 1 female under arrest sus assault |
| 11/07/2020 01:37 | Remarks/F | 15655- desc of offender- female wearing glasses - long brown hair and jeans |
| 11/07/2020 01:29 | Remarks/F | 15356 - attempting to locate a victim who has been hit with a bottle |
| 11/07/2020 01:28 | Remarks/F | 15356- slow any further |
| 11/07/2020 01:28 | Remarks/F | 15356 - slow patrols down |
| 11/07/2020 01:26 | Remarks/F | m1r- welfare check conducted all in order |
| 11/07/2020 01:25 | Remarks/F | cctv - there isnt any fighting |
| 11/07/2020 01:25 | Remarks/F | log 285 also - large fight 30 people |
| 11/07/2020 01:24 | Remarks/F | cctv- same male from before |

Crime - S.18 Assault X 2 and a S.47 Assault

Incident 0640272/20

| Created on | Created by | SubCategory | Description |
|------------------|------------|-------------|---|
| 11/07/2020 05:50 | PC 17550 | Officer Upd | <p>SIR/MA'AM PIP1 WRITE UP Points to consider in write up On the 11/07/2020 CCTV reported a large gathering of approx.. 30 people pushing each other outside ASTORIA Flixton Road, Urmston. A 999 call was received to report a disturbance outside ASTORIA. Police arrived at the scene to a large number of people disbursing from the local bars. pointed to a female now known to beand said SHE HAS JUST BOTTLED MY FRIEND.The victim was identified aswho stated to officers that 2 males were arguing when abegan pushingfor an unknown reasonstepped in when she believedhit her on the head with a bottle causing a large lump to the left side of her forehead. The second victimcame forward and stated that began pushing her,had a bottle in her hand shouting IM GOING TO GLASS YOU when suddenlythen felt pain to her head and wetness on her face.had smashed the bottle overhead causing a number of cuts to her face, a large lump to the left side of her face with bruising. The third victim came forward to police and stated that she witnessedbottle and fight with her friends. When the bottle smashed it shattered and caused a cut to her left wrist. There were a number of witnesses to the incident that confirm thatbottled the AP.Victim:</p> |

Incident 0129196 - 9th February 2020 @ 02.17

Initial Report - Males fighting cctv monitoring 2 males fighting in the street 1 male now left in a taxi

| Created on | | |
|------------------|---------|--|
| 09/02/2020 03:15 | Remarks | all parties left prior to policde attendance no details as only seen by cctv was over before it started |
| 09/02/2020 02:21 | Remarks | cctv will monitor |
| 09/02/2020 02:21 | Remarks | cctv - all calmed now 2 males lefton still on streetblk male wearing blue jeans and blk coatwith a fdemale in a brown jumper |

Incident 0575134 - 28th December 2019 @ 02.18

Initial Report - Fighting outside approx 30-40 outside
Fighting has now stopped but still milling around

| | | |
|------------------|----------|--|
| Created on | | |
| 28/12/2019 07:05 | Remarks/ | female taken to pendleton log closed |
| 28/12/2019 04:50 | Remarks/ | 14855 female detainee has now been discharged now taking her to Pendleton custody |
| 28/12/2019 04:41 | Remarks/ | X1R - MITIE CONTACTED & CANCELLED |
| 28/12/2019 04:41 | Remarks/ | xt58: female now released and en route to custody can the nurse be cancelled |
| 28/12/2019 04:18 | Remarks/ | 14855 - Mitie required to turn out please for blood sample - XT58 has blood kit with him [REDACTED] - female detainee is concious - DP has given consent - A&E Minors Room 23 at Salford Royal Hospital |
| 28/12/2019 03:05 | Remarks/ | mt58 veh left in bay o/s the copper hatch and bay dosn't become live until 0800 |
| 28/12/2019 03:01 | Remarks/ | 14855 female being taken to salford royal but is banging about in the van traffic with meet us there |
| 28/12/2019 02:56 | Remarks/ | XZ5 and 6 cancelled |
| 28/12/2019 02:56 | Remarks/ | 13502 cancel ZX patrols attending |
| 28/12/2019 02:55 | Remarks/ | traff cctv - patrols are Flixton Road / Newton Road bit too far out of camera view |
| 28/12/2019 02:54 | Remarks/ | PS 19573 - XT58 arrested this female for drink driving, the female detainee has scatched and spat at me and assaulted other patrols she will be attending hospital first as she has a cut to her head where she has headbutted the side of the van |
| 28/12/2019 02:53 | Remarks/ | XZ 11713 REVIEWING THE REQUEST - X6R |
| 28/12/2019 02:51 | Remarks/ | x1r: xt and xd making |
| 28/12/2019 02:50 | Remarks/ | P38 taking 5 of us to keep this detainee from harming herself number of drunken females trying to interfer |
| 28/12/2019 02:50 | Remarks/ | P38 female in leg restrainst in the back of the van - on sitting up she has head butted the side of the van |
| 28/12/2019 02:49 | Remarks/ | MS31 - female for Police assault still large crowd gethering |
| 28/12/2019 02:49 | Remarks/ | further patrols required to location |
| 28/12/2019 02:47 | Remarks/ | insp 12341 any spec ops can assist please - large crowd gathering still at location |
| 28/12/2019 02:47 | Remarks/ | 14855 - Female being restrained - this female made off from us from the XT patrol |
| 28/12/2019 02:47 | Remarks/ | 14855 f/a detained drink driver - now resrtained on the floor |
| 28/12/2019 02:26 | Remarks/ | PS 19573 on arrival no one willing to tell us what has gone on going to check on the clubs CCTV |
| 28/12/2019 02:23 | Remarks/ | MS31 - slow other patrols down |
| 28/12/2019 02:22 | Remarks/ | MP32 - couple of mins away |

Crime - S.47 Assault

Incident - 0575134

| Created on | | |
|------------------|----------|---|
| 28/12/2019 05:15 | PC 17158 | Sir/Ma'am, Please see the following PIP 1 write up - CIRCUMSTANCES The circumstances are as follows, following an affray including many people outside of a bar, an unknown offender as assaulted the victim by unknown means, possibly a punch. The victim has reddening to her face. The CCTV has not been viewed/collected from the bar or the council. INVESTIGATION PLAN The suspect is unknown and no one at the scene was willing to help assist police, therefore all lines of enquiry have been exhausted and this crime can be closed.Thank you, PC 17158 WILSON |

Crime - Affray

| Created on | | |
|------------------|----------|--|
| 06/01/2020 21:24 | PC 17158 | CCTV has been viewed and offender cannot be identified. Thank you, PC Wilson |
| 28/12/2019 05:35 | PC 17158 | Sir/Ma'am, Please see the following PIP 1 write up - CIRCUMSTANCES The circumstances are as follows, there was a disturbance outside of a bar, which was called in by CCTV as a large fight, however it is unknown exactly what happened as no one at the scene was willing to disclose any information. VICTIM This is a Regina crime. WITNESSES No known witnesses. SUSPECT The suspect is unknown. CCTV is yet to be collected/viewed from the bar or from the council. INVESTIGATION Pending the CCTV footage being collected and viewed from the bar and the council, however there are no known suspects as of yet, none on scene was willing to speak to police. Thank, PC 17158 WILSON. |
| 06/01/2020 22:45 | PS 19573 | Supervision type Finalisation/Closure, supervisor PS 19573 HEALEY, comments I have reviewed this crime. CCTV at the premises did not show incident. Council CCTV not sufficient for identification purposes. There are no further witnesses. I am satisfied that there are no further lines of enquiry to pursue in relation to this crime. , authorised: yes, further supervision required?: no |

Crime - S.47 Assault

| Created on | | |
|------------------|----------|--|
| 17/01/2020 01:45 | PC 17158 | Awaiting CPS decision. Thank you, PC Wilson |
| 11/01/2020 09:55 | PC 17158 | Awaiting CPS decision on this crimes file, 06/MM/52028/19 - file also requires a further statement. Thank you, PC Wilson |
| 28/12/2019 05:45 | PC 17158 | Sir/Ma'am, Please see the following PIP 1 write up - CIRCUMSTANCES Following an affray, the suspect has gone to pick her friends up, however she was under the influence of alcohol. When pulled over for drink driving, the suspect escaped, resisting arrest. The suspect was detained, she scratched the victims face and spat at the victim. The victim is PS 19753 HEALEY. Various Police Officer's on scene witnessed the assault. There is council CCTV which is yet to be collected and viewed. All attending officers activated their BWV. Female was arrested for drink drinking and police assault. Thank you, PC 17158 WILSON. |
| 11/02/2020 09:46 | PC 19233 | Supervision type Finalisation/Closure, supervisor PC 19233 MCKINNON, comments sir ma'am after cps advice, offender has now been charged. OM page updated. crime to be closed. PS 19233, authorised: yes, further supervision required?: no |

Crime - Police Assault

| Created on | | |
|------------------|----------|--|
| 10/02/2020 11:54 | PC 17158 | Suspect has been banned from driving and received 200 hours community service. Thank you, PC Wilson |
| 17/01/2020 01:46 | PC 17158 | Awaiting CPS decision. Thank you, PC Wilson |
| 11/01/2020 09:57 | PC 17158 | Awaiting CPS decision on this crimes - file also requires a further statement. Thank you, PC Wilson |
| 28/12/2019 05:54 | PC 17158 | Sir/Ma'am, Please see the following PIP 1 write up - CIRCUMSTANCES Following an affray, the suspect has gone to pick her friends up, however she was under the influence of alcohol. When pulled over for drink driving, the suspect escaped, resisting arrest. The suspect was detained, she spat at the victim. The victim is a police officer. Various Police Officer's on scene witnessed the assault. There is council CCTV which is yet to be collected and viewed. All attending officers activated their BWV. Female was arrested for drink drinking and police assault. Thank you, PC 17158 WILSON. |
| 28/12/2019 12:35 | PC 12443 | CPT Review - I have reviewed this crime for consideration of classification. The victim is a police constable and as such the crime should have been recorded as assault constable in the first instance. Crime re classified accordingly |
| 11/02/2020 09:49 | PC 19233 | Supervision type Finalisation/Closure, supervisor PC 19233 MCKINNON, comments sir ma'am offender has now been charged after CPS advice. om page update. crime to be closed. PS 19233, authorised: yes, further supervision required?: no |

Incident 0574050 - Thursday 26th December 2019 @ 23.30 hours

Initial report was made online - Assault, Ap's are informants and his brother. They are door staff at the

| Created on | Remarks/ | |
|------------------|----------|--|
| 27/12/2019 20:02 | Remarks/ | M1R - Called Silvio, advised that OIC will contact him when they are next on duty. |
| 27/12/2019 19:47 | Remarks/ | M1R > WAS: Consider closure to the Crimes above - progression will be via crime |
| 27/12/2019 19:37 | Remarks/ | Sgt 14987 this may have been dealt with last night by E relief. Will make enqs when they come in. |
| 27/12/2019 19:36 | Remarks/ | CID 13141 aware of log |
| 27/12/2019 19:36 | Remarks/ | Insp 12607 aware of log |
| 27/12/2019 19:36 | Remarks/ | Sgt 14987 aware of log |
| 27/12/2019 19:34 | Remarks/ | M2R: Noted thanks |
| 27/12/2019 19:19 | Remarks/ | ~~INF NOW STATES HE AND HIS BROTHER ARE BOTH AT MUMS HOUSE |
| 27/12/2019 19:17 | Remarks/ | LOG GIVEN |
| 27/12/2019 19:17 | Remarks/ | INF STATES HIM AND HIS BROTHER ARE HOME NOW AND FOR REST OF THE EVENING TO BE SEEN BY POLICE |
| 27/12/2019 19:16 | Remarks/ | INF WANTS TO MAKE FORMAL REPORT OF THIS ASSAULT NOW AND AS HE HAS MENTIONED HE WAS RACIALLY ABUSED HAVE HAD THIS LOG REGRADED TO A 2 |
| 27/12/2019 19:16 | Remarks/ | I was taken by the ambulance but before I left I found out that the police had seen the footage of the incident but did nothing to the lads, they were allowed back in the club as if nothing had happened |
| 27/12/2019 19:16 | Remarks/ | they broke two of my teeth and left other warbling they continue, and my manager was watching everything I was left almost unconscious and had to run out of the club |
| 27/12/2019 19:15 | Remarks/ | then my brother run to me to ask for help, while I was going to ask them to come out for us to talk, the manager of the club told me no to do so, while me and the manager were talking, they started pushing me in front of the manager and saying some racial abuse, all were capture on cctv. |
| 27/12/2019 19:15 | Remarks/ | and we stop a group of lads that fought last week, but the manager ask us to allow them entry, while we were doing so, I entered the premises, without me knowing they started punching my brother hurting him in the lips and eye. |
| 27/12/2019 19:15 | Remarks/ | me and my brother, we were supervising the door of the Astoria Restaurant Bar in Urmston |

Incident 0571765 - Thursday 26th December 2019 @ 23.30 hours

Incident Reported: FIGHTING

| Created on | | |
|------------------|-----------|---|
| 27/12/2019 00:57 | Remarks/F | 16664 - all parties separated, 1 male gone to hosp , crime for sec 47 and 39 |
| 27/12/2019 00:17 | Remarks/F | The a/p with the susp broken jaw is a bouncer at the premises for info for info |
| 27/12/2019 00:15 | Remarks/F | m1r - insp 12341 made aware |
| 27/12/2019 00:15 | Remarks/F | 16678 - male suspected broken jaw to salford royal - night crime 17957 aware |
| 27/12/2019 00:01 | Remarks/F | CCTV: Amb has arrived |
| 26/12/2019 23:59 | Remarks/F | 14855: ask amb to attend at the rear, eta 2 mins |
| 26/12/2019 23:58 | Remarks/F | M1r: amb log 2144 9382 on cat 1 just allocated |
| 26/12/2019 23:56 | Remarks/F | m1r - cid 17957 made aware |
| 26/12/2019 23:55 | Remarks/F | 12341 - est if we need a scene |
| 26/12/2019 23:55 | Remarks/F | 12450 - male is going in and out of consciousness, please update amb |
| 26/12/2019 23:55 | Remarks/F | 12450 - male attacked is a doorman here |
| 26/12/2019 23:54 | Remarks/F | 12450 - male punched to face bleeding nose and mouth |
| 26/12/2019 23:52 | Remarks/F | 12450: Can we have an amb for this male please, age 38 C&B with a headinjury |
| 26/12/2019 23:42 | Remarks/F | mp34 - to the rear |
| 26/12/2019 23:42 | Remarks/F | 14855 - The persons responsible - id x bouncers have been rejected |
| 26/12/2019 23:41 | Remarks/F | 14855 - with possible offenders , bouncers pointed them out |
| 26/12/2019 23:40 | Remarks/F | a2r noted - patrols allocated |
| 26/12/2019 23:37 | Remarks/F | cctv - 23:28 group of males ran on to park road south |
| 26/12/2019 23:35 | Remarks/F | Recalling... no reply |
| 26/12/2019 23:35 | Remarks/F | cctv - no fighting ongoing outside the location |
| 26/12/2019 23:35 | Remarks/F | x6r: xd allocated |
| 26/12/2019 23:34 | Remarks/F | cctv - made aware |
| 26/12/2019 23:34 | Remarks/F | NFD END OF CALL |
| 26/12/2019 23:33 | Remarks/F | THERE ARE APPROX 10 PERSON FIGHTING FIGHTING NOW STOPPED OUTSIDE BUT SILL GOING ON INSIDE |
| 26/12/2019 23:32 | Remarks/F | OCCURRING INSIDE AND OUTSIDE |
| 26/12/2019 23:32 | Remarks/F | TRAVELLERS FIGHTING WEAPONS NOT SEEN |

Crime - Common Assault

Incident - 0571765

| Created on | SubCategory | Description |
|------------------|----------------|--|
| 27/12/2019 01:53 | Officer Update | <p>Sir/Ma am PIP1 write up as follows:AP is door staff at Astoria Bar. Following a refusal to allow entry to offenders relatives an argument ensues and AP is punched twice by offender resulting in no visible injuries to AP. Police attended and offender and AP were spoken to. At this time victim details are not known. Details of all security were taken at the scene and after reviewing CCTV I will be able to ascertain who has been assaulted. There was a language barrier issue with several of the security and the bar was still open and kept being called away. Other door staff were present and details have been obtained by various officers attending the scene. Astoria Bar, 32 Flixton Rd, Urmston, Manchester M41 5AAHouse to House CCTV at the door shows the fracas and will be available for collection tomorrow. Both parties have been separated, advice given to each. Parties do not know each other and this was a chance meeting as AP doesn't usually work at this venue. Obtain CCTV from the bar, speak to AP to see if he is willing to provide a statement. Possible VA of offender pending enquiries. Regards Ian Lawton</p> |
| 04/06/2020 06:07 | Supervisor | <p>Supervision type Finalisation/Closure, supervisor PC 19233 MCKINNON, comments ir maam x ref crimes for assault on doorstaff after having issues an resulted in a section 39 and a 47 assault. The 47 assault does not have an offender identified as he had made off prior to police arrival. No CCTV. No witnesses. The 39 assault was very minor and not proportionate to investigate any further. crime s to be closed, authorised: yes, further supervision required?: no</p> |

Crime - S.47 Assault

Incident - 0571765

| Created on | Created by | Description |
|------------------|------------|--|
| 27/12/2019 03:18 | PC 16664 | Sir/Ma am PIP1 write up as follows:AP is door staff at Astoria Bar. Following a refusal to allow entry to offenders relatives an argument ensues and AP is punched twice by offender resulting in no visible injuries to AP. Police attended and offender and AP were spoken to. Other door staff were present and details have been obtained by various officers attending the scene. Astoria Bar, 32 Flixton Rd, Urmston, Manchester M41 5AA CCTV at the door shows the fracas and will be available for collection tomorrow. Both parties have been separated, advice given to each. Parties do not know each other and this was a chance meeting as AP doesn't usually work at this venue. Obtain CCTV from the bar, speak to AP to see if he is willing to provide a statement. Possible VA of offender pending enquiries. Regards Ian Lawton |
| 04/06/2020 06:04 | PC 19233 | Supervision type Finalisation/Closure, supervisor PC 19233 MCKINNON, comments sir maam x ref crimes for assault on doorstaff after having issues an resulted in a section 39 and a 47 assault. The 47 assault does not have an offender identified as he had made off prior to police arrival. No CCTV. No witnesses. The 39 assault was very minor and not proportionate to investigate any further. crime s to be closed, authorised: yes, further supervision required?: no |



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Newspaper clip - Relates to incident 26TH December 2019.

They were just doing their job... they ended up in hospital after being attacked by racist thugs

'We're scared to go back because we are worried it might happen again'

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By **Adam Maidment**

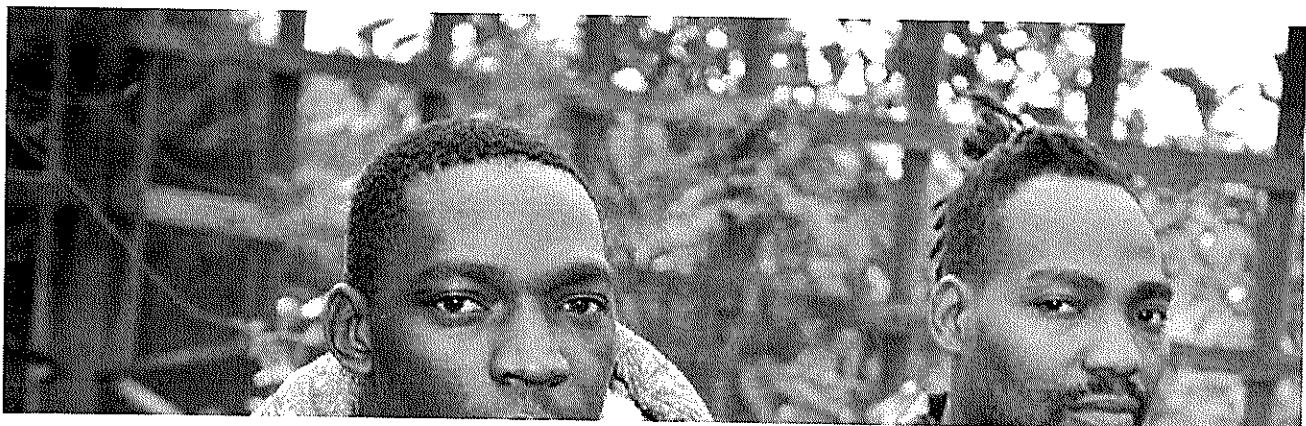
17:32, 30 DEC 2019 UPDATED 09:15, 31 DEC 2019

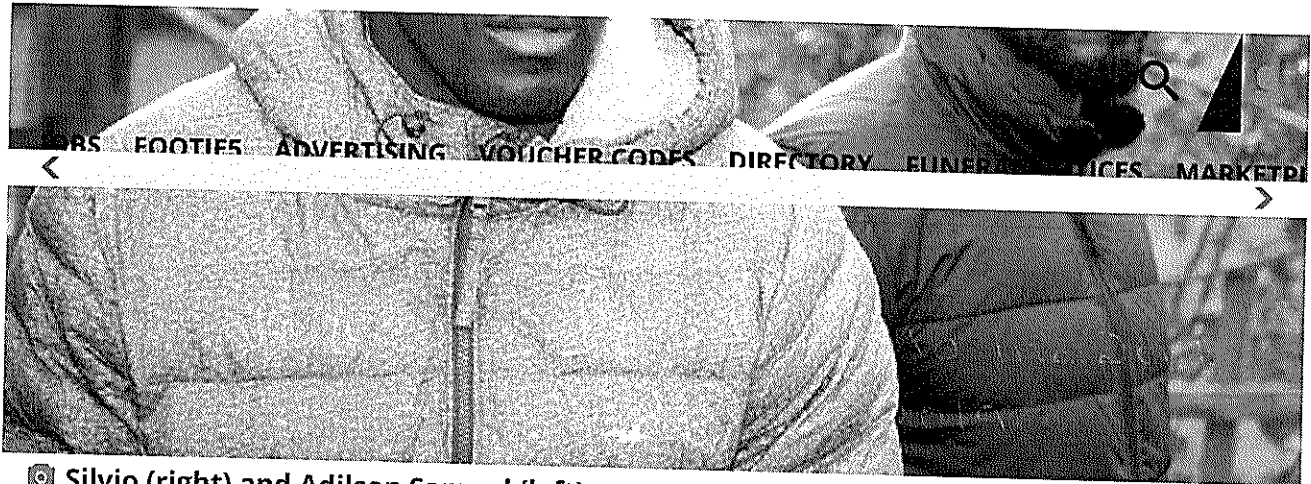
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Silvio (right) and Adilson Samuel (left) (Image: ABNM Photography)

Two bouncers say they were the victims of a racially-motivated attack on Boxing Day.

Security guards Silvio and Adilson Samuel were working at a Trafford bar and restaurant on Thursday (December 26) evening when two men tried to enter.

The brothers recognised the men, apparently known for previously causing trouble in the area, and told them they weren't allowed in.

Fearing repercussions, the owners of the bar have asked the *Manchester Evening News* not to publish the business' name.

"We told them they couldn't come in and they started arguing and shouting at us," Silvio said.

"When they've gone there in the past, they always come in a big group and think they own the bar and do whatever they want.

"That's not how it works."


A manager intervened and let the men enter the venue in an attempt to calm the situation.

The brothers say they were then attacked.



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 **Bouncers Silvio and Adilson Samuel were attacked on Boxing Day after refusing entry to two men** (Image: ABNM Photography)

"I was distracted and one of the men punched me in the face," Silvio added.

"I ran to get my brother's attention and we went inside to kick them out, but then loads of men started punching and pushing us.

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"They said they were going to 'smash us up'."

Silvio said the men used horrific racist language.



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Adilson was punched so hard he lost some of his teeth, while Silvio suffered an eye injury.

Police were called before the brothers went to hospital to be checked over.

"My brother is in so much pain in his jaw he cannot speak properly," Silvio said.

"He is also a bodybuilder and it is affecting him because he can't get to the gym to train."



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 **Silvio Samuel was left with an injured eye following the incident outside the Urmston bar**

(Image: ABNM Photography)

The brothers, originally from Portugal, came to the country around five years ago.

They said their loves ones back home were devastated when they heard about the attack.

"We came here to work to get a better life without causing any problems," Silvio said.

"We know that we did our job properly, but now we are scared to go back because we are worried it might happen again."

A spokesman for the venue said: "On the evening of December 26, a group of males tried to gain entry to the venue and were held back by security."



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 **Silvio and Adilson Samuel** (Image: ABNM Photography)

"After some arguing at the door, the venue management stepped in to assist recognising the group.

"In order to avoid confrontation, management made the decision to allow the group on the condition there would be no trouble.

"As the group entered the venue there was further confrontation with the team, resulting in the doormen being injured by the group.

"The police were called and the group was removed but no arrests were made.

"Contact has been made by management to the injured party, and we are working

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 **Silvio (left) and Adilson Samuel (right)** (Image: ABNM Photography)

"In the last few months a strict door policy has been implemented, which includes a dress code for all guests, with all males are patted down and routine bag searches upon entry in order to make customers and staff feel safe."

A spokesman for Greater Manchester Police confirmed police were called to the venue following a 'disturbance'.

Anyone with any information is asked to call police on 101 or Crimestoppers, anonymously, on 0800 555 111.

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Incident 0512444 - Sunday 8th December 2019 @ 00.49 hours

Incident Reported: Assault INF has been punched in the face 5 times by a male inside the bar. Unknown why he has been assaulted

| Created on | SubCategc | Description |
|------------------|-----------|---|
| 08/12/2019 10:51 | Remarks/F | Spoken with the victim states he has been punched in the face by an unknown male no injuries sustained sec 39 Assault to be submitted |
| 08/12/2019 01:01 | Remarks/F | MALE IS STILL INSIDE THE ADDRESS BUT AS INF CAN NOT GIVE BETTER DESC GRADED 4 |
| 08/12/2019 01:00 | Remarks/F | OFF - BLACK MALE, AROUND 24 YRS, SHORT DARK HAIR, CAN NOT GIVE FURTHER |
| 08/12/2019 00:58 | Remarks/F | OFF - BLACK MALE, AROUND 24 YRS, SHORT DARK HAIR, CAN NOT GIVE FURTHER |

Crime - Common Assault

Incident - 0512444

| Created on | SubCategory | |
|------------------|-------------|--|
| 25/01/2020 18:59 | Officer Upd | Sir, In view of the issue with the CCTV and the fact is has now been wiped off their system, we have no further evidence.The ap understands the situation and is happy that police made all relevant enquiries.He is aware that we only have his account of what took place, that there are no other witnesses and CCTV is no longer an option that the case will be filed.In view of the last can I respectfully request thus crime be filed pending anything further coming to light.Thanks Geoff 12450. |
| 24/01/2020 23:27 | Officer Upd | Due to any possible CCTV footage has now been lost and the identity of the offender is not confirmed it is unlikely this crime can be detected.It appears that there are no other persons willing to come forward to provide further accounts or identification of this offender.Without any further information coming to light this crime will have to remain un detected. I will speak with the ap to see if he can offer any further information but at this point it looks like this crime will be filed. |
| 23/01/2020 22:14 | Officer Upd | Confirmation, the CCTV has been overwritten and has been lost. CCIU have confirmed the loss as they have visited the location over another CCTV issue. |
| 13/01/2020 22:04 | Officer Upd | I have made contact with The Astoria Bar Flixton Road regarding any available CCTV footage. They were aware of the incident and stated that there was some footage of the incident; however after several attempts to retrieve this footage, it appears to have been lost in their system. The premises are experiencing problems with the recorder and are not able to download, view or save any footage on the system. |
| 16/12/2019 17:52 | Officer Upd | informed ap that I have requested CCTV from the premises and the venue will contact police if any footage available.Victim understands the difficulty in locating offender with minimal information. |

Incident 0441914 - Friday 15th November @ 23.00

Initial Report - Assault x 3 Occ about 23.00hrs on 151119 at this location. A group of 6/7 people have come to the door and were refused entry due to one member not having required dress code. One male has then landed 3/4 punches on a doorman and inf stated "they all then jumped in punching and kicking him" Some bar staff intervned and they were assaulted as well

| | | |
|------------------|------------|--|
| Created On | | |
| 18/11/2019 19:01 | Remarks/Fr | It is not victim confirmed to submit crime for assault - log can be closed pending recall from the victim |
| 18/11/2019 15:45 | Remarks/Fr | Log to remain open until the victim who has been assaulted contacts the Police to submit the relevant assault crime |
| 18/11/2019 14:25 | Remarks/Fr | i have tried ringing the informant but no answer,so will ask the afternoon Iro to phone the informant. |
| 18/11/2019 14:25 | Remarks/Fr | for evening Iro to contact the informant for all details of the vitims. |
| 18/11/2019 14:25 | Remarks/Fr | Iro: I have spoken to William who was just about to open up the bar he has requested a call back at 11am 17/11 to discuss this further he hadnt managed to obtain all the witness details and stated he will have all the files together for in the morning |
| 18/11/2019 14:25 | Remarks/Fr | Inf stated the males had been making themselves known to his door team "saying it is their street"" - and they are from a gypsy family. They made a threat to the inf on 091119 that they would close him down and smash the palce up following an incident when they were inside his premises |
| 18/11/2019 14:25 | Remarks/Fr | contacted william no answer on call - no vm message facility |
| 18/11/2019 14:25 | Remarks/Fr | Spoken with the Inft who is the Business Owner of the Bar on Friday eveing at 2300hrs member of door staff was seriously assaulted by the gropu of males Inft is going to email with the victims details so we can make contact and obtain details of the assault on the 09/11/19 the Inft was approached by the group of males at door entrance making thraets and swearing |
| 18/11/2019 14:25 | Remarks/Fr | Line is still ringing out. Inf making report of victim based crimes for other parties who are all adults and have not confirmed offences. There is limited information at this stage to record skeleton crimes. I will delay the log for final contact attempt in am. |
| 18/11/2019 14:25 | Remarks/Fr | Still no response on mobile number. Rapide text sent above. Further delay to clarify circs - limited details for victims given, injuries, method of assault for the other victims etc. |
| 18/11/2019 14:25 | Remarks/Fr | No voicemail facility. Rapide text sent and confirmed with my ext. Delay for further contact. |
| 18/11/2019 14:19 | Remarks/Fr | Spoken with the Inft who is the Business Owner of the Bar on Friday eveing at 2300hrs member of door staff was seriously assaulted by the gropu of males Inft is going to email with the victims details so we can make contact and obtain details of the assault on the 09/11/19 the Inft was approached by the group of males at door entrance making thraets and swearing |
| 18/11/2019 08:33 | Remarks/Fr | contacted william no answer on call - no vm message facility |
| 17/11/2019 20:34 | Remarks/Fr | Line is still ringing out. Inf making report of victim based crimes for other parties who are all adults and have not confirmed offences. There is limited information at this stage to record skeleton crimes. I will delay the log for final contact attempt in am. |
| 17/11/2019 16:51 | Remarks/Fr | Still no response on mobile number. Rapide text sent above. Further delay to clarify circs - limited details for victims given, injuries, method of assault for the other victims etc. |
| 17/11/2019 13:39 | Remarks/Fr | No voicemail facility. Rapide text sent and confirmed with my ext. Delay for further contact. |
| 17/11/2019 11:29 | Remarks/Fr | i have tried ringing the informant but no answer,so will ask the afternoon Iro to phone the informant. |
| 16/11/2019 18:25 | Remarks/Fr | Iro: I have spoken to William who was just about to open up the bar he has requested a call back at 11am 17/11 to discuss this further he hadnt managed to obtain all the witness details and stated he will have all the files together for in the morning |
| 16/11/2019 13:44 | Remarks/Fr | for evening Iro to contact the informant for all details of the vitims. |

Crime - Harassment

Incident - 0441914

| Created on | | |
|------------------|-------------|---|
| 16/03/2020 15:41 | Created | Informant has been advised of his licensing conditions and that given he has he permitted entry to the group of offender on several occasions this would not support any harassment. |
| 16/03/2020 15:35 | Officer Upd | From now speaking to PC Lawton regarding the same group of offenders for a crime that occurred on 27/12/2019 where he attended, there seems to be an issue with CCTV at the bar as this has been deleted and is not accessible. He further confirmed that when he spoke to the informant (William) at the bar, William had permitted some of the offenders entry to the bar and even offered to take one of them home, this would appear to undermine any allegation of harassment given this crime for harassment was submitted prior to the incident reported on 27/12 where the same group assaulted twp door staff. William he gave PC Lawton the impression, that he even appeared friendly with one of the males and that he did not want to support. Since this incident one of the offenders has been arrested for another more serious offence. Karen Packer has advised William of his licensing conditions as to whom he permits entry to the establishment, that he should be more mindful of allowing groups of males he knows have been responsible for causing issues previously in the bar. Since this incident and the assault of two door staff on 27/12 there have not been any similar incidents. With that and the information |
| 20/01/2020 22:06 | Officer Upd | Spoke to PC Lawton who is dealing with another incident for the same group of offenders and is believed to be arranging a VA process. From speaking to PC Lawton I believe that it has been difficult to make contact with the informant to arrange this. I will make contact with infn on my next TOD to discuss this |
| 28/12/2019 18:35 | Created | Crime to remain open as there has been another incident with the same individuals on 26th Dec. Karen Packer to be informed of this incident to discuss with William as they have a |
| 28/12/2019 18:33 | Officer Upd | Spoken to William who is the informant, he has advised that the same males who were responsible for this incident returned on 26th in the evening and assaulted another doorman, This has been dealt with by PC 12450 it is unknown what the result of that incident was. William has confirmed that the doorman involved in this incident has not provided any details, he has not returned to the pub since November and William has no further details for him. I will liaise with PC 12450 on his next TOD and with Karen Packer who is the licensing manager. William has |

Incident 0417696/19 - Saturday 9th November @ 01.24 hours

Initial Report - Disturbance outside Astoria. There had been a disturbance outside the Astria once everyone had left involving several males they were fighting and door staff couldn't control them but it is now calming down

| | | |
|------------------|-----------|---|
| Created on | | |
| 09/11/2019 01:42 | Remarks/F | WAS - are you happy to close on above updates? |
| 09/11/2019 01:42 | Remarks/F | cctv - checking cameras - there is nothing going on here |
| 09/11/2019 01:38 | Remarks/F | NFD line cleared |
| 09/11/2019 01:38 | Remarks/F | Inft states that they have all separated now and gone indifferent directions and nothing ongoing now |
| 09/11/2019 01:37 | Remarks/F | Inft states no injuries he is aware of |
| 09/11/2019 01:37 | Remarks/F | Recall from inft stating that the males involved have now left |
| 09/11/2019 01:33 | Remarks/F | I HAVE ALSO SPOKEN TO ONE OF THE DOORSTAFF [REDACTED] HE SAYS THERE ARE STILL AT LOT OF PEOPLE ARE STILL OUTSIDE BUT THEY ARE A LOT CALMER AND NO ONE IS FIGHTING AT THE MOMENT |

Crime - Affray

Incident 0417696/19

| Created on | | |
|------------------|-----------|---|
| 09/11/2019 08:18 | Officer U | PIP1 WRITE UP Unknown group of males has been eating at the restaurant. An argument arose between them and all males went outside of the restaurant and began fighting. Door staff intervened and all offenders made off in unknown direction. All parties have left and not returned since |

Notes Made 260619 on the licensing database and ref to the visit

I attended the premises and met with Will. We discussed the history of the premises and the problems it has caused in the past. We discussed the current problems on Flixton Rd and the work I have been doing with licensed premises to reduce crime and disorder and increase public safety.

It was discussed the license for Chadwick's is old and does not fit in with what needs to be achieved. We talked about Minor variations to the license and it was agreed I would email conditions with IO believed to be fitting with the premises with consideration of Will submitting a minor variation. Will was advised if he chose to submit the variation, if crime and disorder did occur I would consider taking the license for a review where I would be seeking to have the conditions imposed.

Will asked for my advice re door staff. I advised I was unable to nominate a door company, it was agreed to use a different door team to those that already work on Flixton Rd to reduce the possibility of one door team having the monopoly of the area.

Notes Made 070819 on the licensing database and ref to the visit

I attended at the premises and met Will and the Bara manager. Will confirmed they were opening on Saturday 10th August.

I informed Will I had still not received any paperwork and if he does not change the license over by the opening date he will not be able to sell alcohol. Will said he had submitted it to the Local Authority the previous day.

We talked about locking the disabled toilets to prevent drug dealing. Will confirmed he was having 4 door staff, 2 at the front, 1 at the back and 1 roaming. he was not allowing under 21's years to enter and there was a dress code, there will be a challenge 25 Will showed me the drinks list, the drinks are of an average price, Will said the price reflected the type of clientele he was trying to attract. The CCTV has been serviced. It covers externally and internally and all hotspots. The back door will not be accessible to the public whilst the premises are in operation. He will speak to the door company to suggest at least one wears body camera.

Will confirmed he had not submitted a variation with improved conditions, this was not because he was being awkward, he would get round to it.

CCTV FOOTAGE - Separate